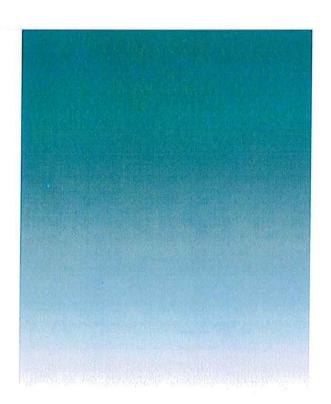
AGENDA WORKFORCE DEVELOPMENT BOARD FEBRUARY 22, 2017





"Your Workforce Resource"



AGENDA WORKFORCE DEVELOPMENT BOARD FEBRUARY 22, 2017

Dear Workforce Development Board Members:

Attached is your agenda for the February 22, 2017 meeting of the Workforce Development Board (WDB).

The meeting will be held:

DATE:

February 22, 2017

TIME:

7:30 -9:00 a.m.

/D 16 1

PLACE:

(Breakfast served at 7:00 a.m.) WorkNet Building

56 S. Lincoln Street

Stockton, CA

If you have any questions, please call me at 468-3511.

Sincerely

JOHN W. SOLIS

EXECUTIVE DIRECTOR

JMS:gg



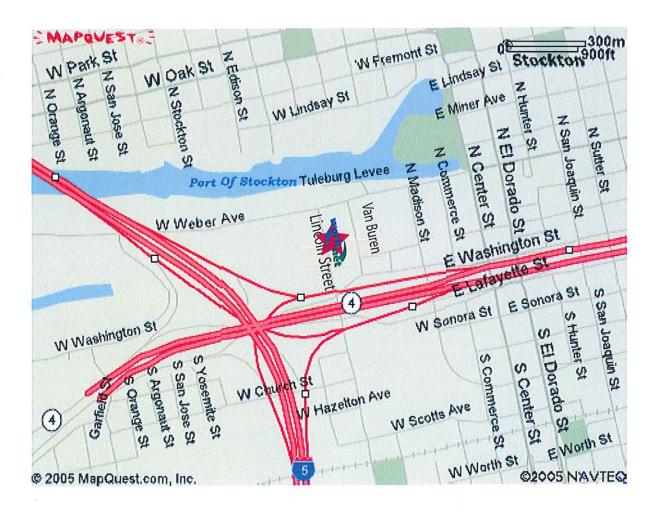
Directions to 56 South Lincoln Street

From Highway 99

From Highway 99, take Highway 4 toward Interstate 5 (The Crosstown Freeway). Take the El Dorado Street/Downtown Stockton exit. Go straight onto East Washington Street (one way). Travel on Washington Street approximately 1/2 mile. Turn right on South Lincoln Street. WorkNet will be on your right hand side.

From Interstate 5

From Interstate 5, take Highway 4 toward Highway 99 (The Crosstown Freeway). Take the Downtown Stockton exit. Go straight on East Lafayette Street (stay in left hand lane). Turn left on South El Dorado Street, turn left at the next light (East Washington Street). Travel on Washington Street approximately 1/2 mile. Turn right on South Lincoln Street. WorkNet will be on your right hand side.



AGENDA WORKFORCE DEVELOPMENT BOARD

February 22, 2017 - 7:30 a.m. Stockton WorkNet Center 56 S. Lincoln Street, Stockton, CA

ROLL CALL

APPROVAL OF MINUTES

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

ACTION ITEMS

A-1 Request for Approval to be America's Job Center of CaliforniaSM Adult and Dislocated Worker Career Services Provider

PRESENTATIONS

COMMITTEE REPORTS

Accountability Committee
Business Development Committee
Data Collection and Technology Committee
Executive Committee
Planning Committee
WorkNet System Committee
WorkNet Charter Committee
Youth Council

DIRECTOR'S REPORT

*** PUBLIC COMMENT ***

Members of the public may address the Workforce Development Board on items appearing on the agenda. The public may also address items of interest to the Workforce Development Board which are within the subject jurisdiction of the Board. However, the Workforce Development Board, in compliance with Government Code Section 54954.3(a) shall not take any action on any item not appearing on the agenda. Such items may be referred to staff or recommended for inclusion on a future agenda.

Persons wishing to address the Board must complete the Public Comment Form which may be obtained from the Clerk. Speakers are asked to limit their total presentation to a maximum of five minutes.

*** AMERICANS WITH DISABILITIES ACT ***

In accordance with the Americans with Disabilities Act, the San Joaquin County Workforce Development Board will make reasonable efforts to accommodate persons with qualified disabilities. If you require special accommodation, please contact Gloria Gamez at 468-3500 at least one day in advance of the meeting.

ADJOURNMENT

The next WDB meeting is scheduled for Wednesday, March 22, 2017 (subject to approval) at the Stockton WorkNet Center.

MINUTES OF THE WORKFORCE DEVELOPMENT BOARD

November 4, 2016 WorkNet 56 S. Lincoln Street Stockton, CA

MEMBERS PRESENT

Daniel Schroeder

Gene Acevedo Shelley Burcham Les Fong Rick Goucher Raul Hernandez Steve Lopez Dan Maloney Sheri Oneto Christopher Paige John Palmer Pat Patrick
Jessie Garza-Roderick
Julian Sepulveda
Cynthia Summers
Julian Sepulveda
John Solis
Nate Tucker
Ardria Weston
Ernest Williams
Marcus Williams

MEMBERS ABSENT

Kirk Dall Terry Givens Peter Halver Kathleen Hart David Jimenez Sandra Johnson Michael Miller James Mousalimas Maria Patterson Tamra Spade Cynthia Thoming Sanders Sofia Valenzuela Lisa Vigil Tony Washington

YOUTH COUNCIL MEMBERS PRESENT

Stephanie James

Mary Ann Cox

GUESTS/STAFF PRESENT

Bob Lanter, California Workforce Association
John Chamberlin, Workforce Development Consultant
Mary Ruiz, Employment Development Dept.
Lorraine Perry, Employment Development Dept.
Nati Martinez, Employment Development Dept.
Sharon Oberman, WorkStartYES/SJCOE
Salvador Vargas, San Joaquin Delta College

Rick Aguilera, Employment & Economic Development Dept.
Steve Lantsberger, Economic Development Association
Allet Williams, Employment & Economic Development Dept.
Leticia Rocha-Corona, Employment & Economic Development Dept.
Patty Virgen, Employment & Economic Development Dept.
Elena Mangahas, Employment & Economic Development Dept.
Rachael Carbajal, Employment & Economic Development Dept.
Tonnie Mallory, Employment & Economic Development Dept.
Ed Wanket, Employment & Economic Development Dept.
Alfredo Mendoza, Employment & Economic Development Dept.
Peggy LaRossa, Employment & Economic Development Dept.
Gloria Gamez, Employment & Economic Development Dept.
Tina Rangel, Employment & Economic Development Dept.

Guests who failed to sign in may not be listed.

ROLL CALL

The meeting was called to order by the Chair at 8:01 a.m. Roll call was taken and a quorum of the Board was present.

APPROVAL OF MINUTES

MOTION

Mr. Schroeder called for a motion to approve the August 24, 2016 minutes reflecting a change to indicate that Ms. Summers was in attendance.

Mr. Goucher moved and Mr. Lopez seconded to approve the amended minutes of the August 24, 2016 Workforce Development Board meeting.

M/S/C unanimously

STATEMENTS OF CONFLICT OF INTEREST

None.

PUBLIC COMMENTS

There were no public comments.

ACTION ITEM

A-1 Approval of 2017 Workforce Development Board Meeting Schedule

Mr. Solis summarized the information contained in the agenda item.

MOTION

Ms. Oneto moved and Mr. Fong seconded to approve the 2017 Workforce Development Board Meeting Schedule.

M/S/C unanimously

PRESENTATIONS

None.

COMMITTEE REPORTS

None.

DIRECTOR'S REPORT

Mr. Solis encouraged all to stay for the Annual Board Retreat immediately following the meeting.

ADJOURNMENT

MOTION

Ms. Oneto moved and Mr. Sepulveda seconded to adjourn the meeting at 8:10 a.m.

M/S/C unanimously

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

<u>ITEM #1</u>

REQUEST FOR APPROVAL TO BE AMERICA'S JOB CENTER OF CALIFORNIASM ADULT AND DISLOCATED WORKER CAREER SERVICES PROVIDER

DATE:

February 22, 2017

ACTION ITEM: 1__

TO:

Workforce Development Board

FROM:

John M. Solis, Executive Director

SUBJECT:

REQUEST FOR APPROVAL TO BE AMERICA'S JOB CENTER OF

CALIFORNIASM ADULT AND DISLOCATED WORKER CAREER

SERVICES PROVIDER

IT IS RECOMMENDED:

That the Workforce Development Board (WDB):

- Approve the attached San Joaquin County WDB Application to the Governor Requesting Approval to be America's Job Center of CaliforniaSM (AJCC) Adult and Dislocated Worker Career Services Provider in San Joaquin County; and
- 2. Authorize the Chair of the WDB to sign the Request and forward to the Board of Supervisors for their consideration and approval.

REASONS FOR RECOMMENDATION:

On December 19, 2016, the State Employment Development Department (EDD), Workforce Services Branch, released Directive WSD16-14. The Directive provides information on One-Stop Operators and guidance to Local Workforce Development Areas (LWDA) on the application process to approve Career Service Providers under the Workforce Innovation and Opportunity Act (WIOA).

Under the WIOA, local WDBs have the flexibility to provide Adult and Dislocated Worker Career Services with the approval of the Chief Elected Official (Board of Supervisors Chair) and the State. The attached application must demonstrate that the Administrative Entity has the experience, expertise, and capacity to deliver the full array of Career Services under the WIOA (see application for detailed description of Career Services).

In San Joaquin County, the Board of Supervisors designated the Employment and Economic Development Department (EEDD) as the Administrative Entity with oversight by the local WDB. The EEDD has served as the Administrative Entity for many years providing workforce development services on behalf of the County: Initially under the Job Training Partnership Act (1983-2000); the Workforce Investment Act (2000-2015); and currently under the WIOA (2015 to the present).

The EEDD has a very successful track record, meeting or exceeding performance standards every year since its inception, as well as, under the Workforce Investment Act and first year of the WIOA (see application for performance results).

To be considered for approval as a service provider of Career Services by the California Workforce Development Board (CWDB), the completed application must:

 Identify the factors that guided the Local Workforce Development Board (LWDB) decision to submit the Request;

- Demonstrate that participants are better served by the Administrative Entity/EEDD and the WorkNet System than they would be through a new, contracted provider;
- Describe the basic and individualized Career Services that will be provided and the Administrative Entity's past experience in providing these services;
- Provide performance outcomes for the last three Program Years (PY 2013-14, PY 2014-15, and PY 2015-16) and how these outcomes compare to others in our Regional Planning Unit (RPU). [The RPU is WDBs serving San Joaquin, Stanislaus, Merced, Madera, Fresno, Tulare, Kings, and Kern/Inyo/Mono Counties];
- Provide evidence that the Administrative Entity/EEDD is qualified to provide Career Services and testimonials that speak to the effectiveness and efficiency in the provision of those services; and
- Be signed by the Chair of the WDB and Chair of the Board of Supervisors as a result of action at a public meeting.

The attached application includes comprehensive responses to the aforementioned prerequisites and all required justification to support the Administrative Entity/EEDD continuing to provide quality Career Services in San Joaquin County. If this request is denied, Career Services would have to be provided on behalf of the Board of Supervisors and WDB by an outside entity that may not have the extensive experience, internal controls, qualified staff, financial resources, or network of partner organizations that the EEDD has established over more than 30 years.

The current organizational structure has the dedicated staff with the experience, knowledge, skills and abilities to maintain the delivery of Career Services with no disruption to the WorkNet Center operations County-wide.

Fiscal Impact

There is no fiscal impact for the approval of this Action Item by the WDB.

Action To Be Taken Following Approval

- 1. The approved Request will be signed by the WDB Chair and forwarded to the Board of Supervisors for their consideration and approval.
- 2. The approved Request will be sent to the State in accordance with the Directive.
- 3. The final approval or denial from the CWDB will be received in writing by the Board of Supervisors and communicated to the WDB.

ACTION TAKEN: APPROVED:	DISAPPROVED:	OTHER:
BY:	DATE:	
MOTIONED BY:	SECONDED BY:	
YES:		
NO:		





Request for Approval to be America's Job Center of CaliforniaSM Adult and Dislocated Worker Career Services Provider

Local Workforce Development Board

San Joaquin County
Workforce Development Board

Local Workforce Development Area

San Joaquin County

The Workforce Innovation and Opportunity Act (WIOA) allows Local Workforce Development Boards (Local Boards) to be an Adult and Dislocated Worker Career Services Provider with the agreement of the Chief Elected Official (CEO) and the Governor.

This application will serve as the Local Board's or administrative entity's request for Governor Approval to be an Adult and Dislocated Worker Career Services Provider within a Local Workforce Development Area (Local Area) under WIOA. The application must be submitted to the California Workforce Development Board (State Board) by March 1, 2017, through one of the following methods:

Mail

California Workforce Development Board

P.O. Box 826880

Sacramento, CA 94280-0001

Overnight Mail/ Hand Deliver

California Workforce Development Board

800 Capitol Mall, Suite 1022

Sacramento, CA 95814

If the State Board determines the request is incomplete, it will either be returned or held until the necessary documentation is submitted. Please contact your <u>Regional Advisor</u> for technical assistance or questions related to completing and submitting this request.

San Joaquin County Workforce	
Development Board	×
Name of Local Board	
56 South Lincoln Street	Α
Mailing Address	
Stockton, CA	95203
City, State	Zip
John M. Solis	
Contact Person	
209-468-3500	
Contact Person's Phone Number	
March 1, 2017	
Date of Submission	

Request for Approval to be Adult and Dislocated Worker Career Services Provider

Local Chief Elected Official Statement

A Local Board or administrative entity that seeks approval to be an Adult and Dislocated Worker Career Services Provider within an America's Job Center of CaliforniaSM must provide a statement from the local CEO indicating his/her request as well as responses to the following questions.

1. What factors guided the Local Board's or administrative entity's decision to submit this application to be an Adult and Dislocated Worker Career Services Provider within the Local Area?

The San Joaquin County Board of Supervisors and Workforce Development Board (LWDB) are fully committed to ensuring adults and dislocated workers have access to high quality workforce preparation services provided by dedicated, well-trained staff. Each Board understands that the provision of Career Services under the Workforce Innovation and Opportunity Act (WIOA) is an essential element supporting a vibrant and growing regional economy by helping business access a well-trained and productive workforce.

WIOA services (including Career Services) are currently provided by the San Joaquin County's Employment and Economic Development Department (EEDD)/WorkNet. By order of the Board of Supervisors, the Department has served as the Administrative Entity for workforce development programs dating back to the inception of the Job Training Partnership Act (JTPA) and the Workforce Investment Act (WIA). The Department has an exceptional history of success as demonstrated by the receipt of several national awards. Moreover, the Department has met or exceeded every WIA and WIOA performance standard between 2000 and 2016.

The Department also is the Administrative Entity for the County's Economic Development Association and Revolving Loan Fund. The fact that these programs operate under one organization provide for a more seamless, productive, and efficient workforce development system in San Joaquin County. The Department also leads Business Team San Joaquin (BTSJ) which is a public/private partnership between the Economic Development Association of San Joaquin County, the Chambers of Commerce, economic development departments of the local municipalities, the Port of Stockton, the San Joaquin Regional Transit District, the

Stockton Metropolitan Airport, and local businesses. BTSJ's purpose is to foster business growth and prosperity in the San Joaquin County region which results in the creation/retention of jobs in San Joaquin County.

2. How would participants be better served by the Local Board or administrative entity acting in this role rather than through the awarding of contracts?

The Administrative Entity is unique in that it effectively integrates economic development and business engagement resources, local required partner relationships, local labor market expertise, internal controls, and a long-standing history of successful service to the target populations. Moreover, many of the relationships with local business and Title II, III, IV, and TANF partners have been forged over many years, even decades, and cannot be replicated without a substantial investment of time should a new entity attempt to provide these services.

The Board of Supervisors has also authorized the Administrative Entity to work in partnership with the local Human Services Agency (CalWORKs and TANF provider) and San Joaquin Delta Community College. The Department provides client assessment, community service, work experience, subsidized employment (in partnership with the Greater Stockton Chamber of Commerce), on-the-job training activities and case management.

The Administrative Entity has established a high performance accountability system that expands performance beyond the negotiated standard. As staff to the WDB, the EEDD has established strategic targets of performance for every performance indicator established under the WIOA in partnership with the U.S. DOL and the State to ensure alignment with higher performance goals, continuous improvement, and a commitment to customer centered design. Committed and well-trained staff, including partner staff, have demonstrated over many years that they are effective in getting results and meeting the demands of business. The WDB has done an excellent job of focusing limited WIOA resources on programs and investments that have benefited local businesses and job seekers. The WDB has established strong stakeholder partnerships on a local and regional level that provide a broad spectrum of input and collaboration further enhancing the outcomes and benefits to the community.

If this request is denied, Career Services would have to be provided on behalf of the local Board of Supervisors and WDB by an outside entity that may not have the extensive experience, internal controls, qualified staff, financial resources, or network of partner organizations that have supported the local economy for more than 30 years.

3. Describe the Basic and Individualized Career Services the Local Board or administrative entity will provide as well as their past experience providing these services.

Adult and Dislocated Workers access services through the five local AJCC offices. There is an AJCC in each of the four major cities in San Joaquin County (Lodi, Manteca, Tracy and Stockton) and a specialized AJCC on the campus of San Joaquin Delta Community College in north Stockton.

Individuals are provided an initial orientation which describes the full array of services available through the One-Stop Service Delivery System. Job seekers are informed of the available basic services and how they may utilize the One-Stop Center and its resources to conduct their own independent job search. Applicants wanting more than basic services are guided to complete a packet which consists of a generic application, resume and a brief questionnaire. This process assists both the job seeker and AJCC staff to determine the best course of action: Basic; Individualized; or Training Services. The AJCC provides Basic Career Services which are available to all Adults and Dislocated Workers.

- A. Basic Career Services include, but are not limited to, the following:
 - 1) Outreach, intake and orientation to the information and other services available through the AJCC system;
 - 2) Determination of eligibility to receive WIOA Career and/or Training services;
 - 3) Initial assessment of skill levels, aptitudes, abilities, skill gaps and supportive service needs;
 - 4) Labor exchange services including job search and placement assistance, and where needed by an individual, career counseling including the provision of information on in-demand industry sectors/occupations, the provision of information on nontraditional employment, and job vacancy listings in labor market areas;
 - Referral and coordination of activities with other programs and services including AJCC system partners and additional workforce development programs;
 - 6) Workforce and labor market employment statistics information, including the provision of accurate information relating to local, regional, State-wide, and national labor market areas, including: information on job skills necessary to obtain the vacant jobs listed; and information relating to local occupations in demand and the earnings, skill requirements, and opportunities for advancement for those jobs;
 - Provision of performance information and program cost information on eligible providers of training services by program and type of providers;

- 8) Provision of information about how the local area is performing on performance accountability measures, as well as any additional performance information relating to the area's one-stop delivery system;
- 9) Information relating to the availability of supportive services or assistance, and appropriate referrals to those services and assistance, including child care; child support; medical or child health assistance available through the State's Medicaid program and Children's Health Insurance Program; benefits under the Supplemental Nutrition Assistance Program; assistance through the earned income tax credit; housing counseling and assistance services through the U.S. Department of Housing and Urban Development; and assistance under a State program for Temporary Assistance for Needy Families, and other supportive services and transportation provided through that program;
- 10) Assistance in establishing eligibility for programs of financial aid assistance for training and education programs not provided under WIOA; and
- 11) Provision of information and assistance regarding filing claims under UI programs including meaningful assistance to individuals seeking assistance in filing a claim.

The AJCC will provide Individualized Career Services upon determination by AJCC staff that said services are appropriate for an individual to obtain or retain employment. Individualized Career Services shall be made available in all comprehensive AJCCs. Recent assessments conducted by partner programs may be utilized to determine if Individualized Career Services would be appropriate.

- B. Individualized Career Services include, but are not limited to, the following:
 - Comprehensive and specialized assessments of the skill levels and service needs which may include diagnostic testing and use of other assessment tools, and in-depth interviewing and evaluation to identify employment barriers and appropriate employment goals;
 - Development of an individual employment plan, to identify the employment goals, appropriate achievement objectives, and appropriate combination of services for the participant to achieve his or her employment goals, including the list of, and information about, eligible training providers and their performance outcomes;
 - 3) Group and/or individual counseling and mentoring;
 - 4) Career planning (e.g. case management);
 - Short-term, pre-vocational services, including development of learning skills, communication skills, interviewing skills, punctuality, personal maintenance skills, and professional conduct to prepare individuals for unsubsidized employment or training;

- in some instances, pre-apprenticeship programs may be considered as short-term prevocational services;
- 6) Internships and work experiences that are linked to careers;
- 7) Workforce preparation activities that help an individual acquire a combination of basic academic skills, critical thinking skills, digital literacy skills, and self-management skills, including competencies in utilizing resources, using information, working with others, understanding systems, and obtaining skills necessary for successful transition into and completion of postsecondary education, or training, or employment;
- 8) Financial literacy services;
- 9) Out-of-Area job search assistance and relocation assistance;
- 10) English language acquisition and integrated education and training programs; and
- 11) Follow-up services made available, including counseling regarding the workplace, for participants in WIOA activities who are placed in unsubsidized employment, for not less than 12 months after the first day of the employment, as appropriate.
- C. Past experience providing Basic and Individualized Career Services

As stated above, the Department has served as the Administrative Entity for workforce development programs on behalf of San Joaquin County dating back to the inception of the Job Training Partnership Act (JTPA) and the Workforce Investment Act (WIA). The EEDD is currently designated by the San Joaquin County Board of Supervisors as the Administrative Entity with oversight provided by the local WDB.

4. Provide the Local Area's performance outcomes for each of the last three Program Years (PY 2013-14, 2014-15, 2015-16). Describe how these outcomes compare to other Local Areas in the Regional Planning Unit (RPU). For single Local Area RPUs, compare performance outcomes to other comparable Local Areas in the surrounding area.

Detailed below are the outcomes for each of the last three Program Years.

Comparison of Adult Performance Measures with the RPU

Adult Program	Entered En	mployment Retention Earnings				
	SJCWDB	RPU	SJCWDB	RPU	SJWDB	RPU
PY 13-14	73.5%	68.4%	81.1%	81.2%	\$13,128	\$12,717
PY 14-15	74.1%	72.8%	83.3%	82.9%	\$19,099	\$13,856
PY 15-16	77.0%	71.0%	90.1%	79.1%	\$18,814	\$14,163

Comparison of Dislocated Worker Performance Measures with the RPU

DW Program	Entered En	nployment	t Retention		Earnings	
	SJCWDB	RPU	SJCWDB	RPU	SJWDB	RPU
PY 13-14	78.5%	75.1%	84.3%	83.0%	\$16,866	\$15,351
PY 14-15	82.1%	80.4%	87.7%	86.9%	\$17,988	\$16,097
PY 15-16	85.3%	78.5%	88.1%	86.3%	\$15,723	\$16,164

The Administrative Entity's performance over the last three Program Years has been excellent. San Joaquin County met or exceeded all of its performance measures for the last three Program Years (PY 13-14, PY 14-15, and PY 15-16).

Compared to the other Local Areas in the RPU, San Joaquin County exceeded the average performance of the RPU in 16 of the 18 outcomes reflected above. The RPU did slightly better in only two measures: Adult Retention (by 0.1% in PY 13-14) and DW Earnings (\$441 or 2.7% in PY 15-16).

5. Provide evidence that the Local Board or administrative entity is qualified to provide Adult and Dislocated Worker Career Services, including testimonials that speak to the effectiveness and efficiency with which the Local Board or administrative entity has provided or can provide those services. Attach supporting documentation.

As described above, the LWDB and EEDD, have been and continue to be an established leader in San Joaquin County in providing high performing, quality services to the local community and surrounding areas. The performance outcomes have met or exceeded State and federal standards year after year and have provided quality business engagement and workforce development services to Adults and Dislocated Workers within the local community for more than 30 years. During this time, EEDD has received multiple awards including a Presidential Award and the National Alliance of Business, Distinguished Service Award as the National Service Delivery Area of the year, recognized for braiding economic and workforce development into a comprehensive service delivery system responsive to the needs of business and job seekers.

The continued success is indicative of the Administrative Entity's ability to effectively coordinate and convene required partner and community-based organizations, local business, and other stakeholders into an effective and efficient workforce development system that is well positioned to provide Career Services now and in the future.

The Basic and Individualized Career Services described above are the tools that are used to assist customers and provide services as appropriate. The LWDB has had many successful outcomes and continues to be effective and efficient despite the challenges of many central valley regions (lower education levels and non-English speaking populations). The established partnerships with other agencies in the AJCC system long ago created a true One-Stop system. The established relationships fit together well offering seamless services to local businesses and individuals alike.

Attached are testimonials from local business and customers that speak to the effectiveness and efficiency with which the Local Board or administrative entity has provided services.

6. Attach documentation (signed and dated letter) that the members of the Local Board and other relevant parties (e.g., Board of Supervisors) reviewed the information provided in the application and approved the request in a public meeting.

Signature Page

By signing below, the local CEO and Local Board chair request approval from the Governor to be an Adult and Dislocated Worker Career Services Provider. Each party certifies that this application submission was reviewed and demonstrates that the Local Board or administrative entity will meet all the requirements as an Adult and Dislocated Worker Career Services Provider under WIOA law and regulations.

<u>Instructions</u> – The Local Board chair and local CEO must sign and date this form. Include the original signatures with the request.

Local Workforce Development Board Chair	Local Chief Elected Official		
Signature	Signature		
Dan Schroeder	Chuck Winn		
Name	Name		
Chair	Chair		
Title	Title		
Date	Date		

TESTIMONIALS SAN JOAQUIN COUNTY WORKFORCE DEVELOPMENT BOARD

Ahmed - "I take this opportunity to thank you for everything you did for me during my two years of nursing education at San Joaquin Delta College. I still remember the first semester of my nursing school that met you in your office to apply for the WorkNet Program, and you supported me, not only financially but also emotionally, to continue my education and become self-sufficient"

Mayra - because of the services and assistance provided, she is now employed. "I do not know what I would do without the center."

Abraham - Abraham is a single father. He was a long-term unemployed customer before he enrolled in our program. He received his Class A CDL in December 2015 and went to work for Bridgewater Auto Transport, Llc in Sacramento as a Truck Driver. He was making between \$150 to \$200 per day. After a while client has become a proud owner operator, he started his trucking business on April 18, 2016 and said he is making about \$38.00 an hour.

Joseph - was laid off from General Mills and was making \$22 an hour as a Dry Mix Technician. We enrolled him in the Electrician/PLC training. He completed the training in May 2016 and got a job at Mizkan Americas, Inc., He is making about \$44 an hour as an Electrician at Mizkan Americas, Inc

Abigail - "The WorkNet program was a savior for me. I was struggling financially and I had used most of my financial aid units doing the prerequisites for the Psychiatric Technician program. Throughout the program, the staff was very encouraging and checked in with me. Once I completed the program, they helped me write a resume and gave me advice on interviewing. I applied for and was hired by the state of California. I was able to obtain my goals and self-sufficiency with the assistance WorkNet."

Demarco - "I was released from prison on 3- 17- 13. I had no skills to sustain myself. My plan was to always truck drive but couldn't get the school paid for. One day I was in Tracy Worknet office ...told me that he had a way for me to pay for schooling that was in 2013. I have been working and driving since."

Deliverance - "Before coming to WORKNET I found myself in a six month alcohol treatment program. It was there that I had to make a change, not only personally but professionally as well. I heard about the training that was offered and decided that it was a "no brainer". I had met my case manager. His knowledge and professionalism far exceeded any of my expectations. I am currently employed as a cement mixer driver and my wage is above the median range in San Joaquin county. Even to this day, the resume that he helped me create has employers calling wanting me to work for them. I can honestly say that my future is looking much brighter because of the help of ...the staff at WORKNET. What a terrific resource that the people of San Joaquin county have at hand."

Tanya - " Worknet has been a blessing at the time I came to Worknet, I had been employed at a job for 12 years and suddenly became unemployed. I enrolled in the classes...boost my confidence level, gave me up to date information. I have now been employed with the City of Stockton for a little over a year now. Because of the process of me going through Worknet. I now refer clients i work with to Worknet and tell them my story. Thank you for all you do and I can genuinely say Worknet Works."

Debra, Realty Executives - "I had come from several years of jobs that paid \$10.00 and didn't last long. I had already turned 60 when my last job ended so I didn't have high hopes of finding any job, much less a good job. I had a lousy attitude and felt "put out" that they wanted so much paperwork. Then the administrator of that meeting talked about opportunities with On the Job Training and that got my attention. I did a complete turnaround. Until then I felt like WorkNet was just another government entity that was paid to push paperwork that other people "needed" to fill out. I could not have been more wrong. I was sent on my second to Realty Executives in Tracy and within a few days I was working, full time, for a decent wage. I have been there since June, 2016. My boss doesn't treat me like an "old lady" but an important part of his business that he can trust with important responsibilities. I have hired one person from San Joaquin County WorkNet and am interviewing more this week. I love that I get the opportunity to pass on this amazing opportunity to someone else. My life changed on the first day I walked into WorkNet's doors. The Workforce Innovation and Opportunity Act works, especially when you let down your barriers and jump in with both feet."

Adalid - "I interviewed for the position...working along with the Payroll Administrator at that time. I was offered the position three days later and officially started working on July 5th 2016. I have received two pay raises and work along with great staff. Again, I really appreciate the help given to me by WorkNet and I will continue to refer friends that need the same assistance from such a wonderful program."

Amanda, All Counties Glass North - "WorkNet has been consistent in providing referrals to All Counties Glass year round and we are in contact with them on a continual basis. We are pleased with the candidates that are sent to us for interviews, grateful for the referrals who have been here for years and will continue to utilize the WorkNet program and look forward to a continued partnership."

Ofelia, United Breast Cancer Research Foundation DBA: Big Valley Thrift - "We are thankful for the services that worknet has provided we have received many qualified employees and are grateful for the services rendered I look forward to continue to work with WorkNet."

Maria, GAF Stockton - "For more than a decade, the GAF Stockton Plant has partnered with San Joaquin County WorkNet in our manufacturing recruiting efforts. We are pleased that our relationship has continued to flourish through various economic cycles. The specialists at San Joaquin County WorkNet have played a large role in helping GAF ensure we continue to extend our recruiting outreach to women, minorities, veterans and disabled persons while identifying individuals that possess the skills sets required in the manufacturing environment. This organization is a critical part of GAF's ongoing diverse recruitment strategy for the Stockton Plant."

Susana, Lowes #1430 - "Work-net has helped us tremendously, as we are constantly looking for great talent. They are always willing to go the extra mile and help me set up interviews in their building. They are always a phone call away from referring candidates to Lowes."

Rachel - "I went through the work Net training program. I was a felon unable to find work anywhere. At that point I set out to seek opportunities. Worknet has changed my life from negative to positive. I was able to obtain my Class A drivers license with all my endorsements. I have now been at my job driving for Alegre Trucking in Lodi California for one year and three months could not be happier with the job. I am now a successful person in society do to the worknet program. I will forever be grateful and thankful for the opportunity they allowed me."

Larry, Dole Packaged Foods, LLC - I am the Director Human Resources for Dole Packaged Foods, LLC. Recently we had to close our facility in Stockton. In response the SJC Economic Development Association sent over a crew to help us plan. Their program is called Rapid Response. They conducted more than three hours of training on topics like resume preparation and interviewing. They also arranged for a mini job fair with seven companies attending. All in all, I heard many positive comments from our employees in reaction to both sets of activity. In fact, several of our employees were in contact with hiring companies with good prospects of being selected for a job opportunity prior to their release from their job with Dole Packaged Foods, LLC. The caring, thoughtful attention...their tireless efforts on behalf of our affected staff in Stockton were most impressive. I cannot say enough about their professionalism. I give them my heartiest endorsement."

Randi, Bockmon & Woody Electric Co., Inc. - "I was hired in 2011 by Bockmon & Woody through WorkNet and have my 6 year work anniversary on April 24. Currently we are seeking another employee and once again are using WorkNet and have no doubt we will find another valuable employee. When seeking employees who need work, want to work, and are local hires, WorkNet is the best option and has always provided Bockmon & Woody with several candidates to choose. Bockmon & Woody appreciates the attention to detail with our requests for employees and feel really taken care of. We would like to continue to use WorkNet Services in the future as our company continues to thrive and grow. Thank you for your services and we look forward to working with you in the future."

COMMITTEE REPORTS

Executive Committee
Data Collection and Technology
Business Development Committee
Accountability Committee
Planning Committee
WorkNet System Committee
WorkNet Charter Committee
Youth Council

DIRECTOR'S REPORT