AGENDA
WORKFORCE DEVELOPMENT BOARD
FEBRUARY 26, 2020

Dear Workforce Development Board Members:

Attached is your agenda for the Wednesday, February 26, 2020 meeting of the Workforce Development Board.

The meeting will be held:

DATE:       Wednesday, February 26, 2020
TIME:       7:30 a.m.– 9:00 a.m.
PLACE:      WorkNet Building
            56 S. Lincoln Street
            Stockton, CA

If you have any questions, please call me at 468-3511.

Sincerely,

[Signature]

JOHN M. SOLIS
EXECUTIVE DIRECTOR

JMS:gg
Directions to 56 South Lincoln Street

From Highway 99

From Highway 99, take Highway 4 toward Interstate 5 (The Crosstown Freeway). Take the El Dorado Street/Downtown Stockton exit. Go straight onto East Washington Street (one way). Travel on Washington Street approximately 1/2 mile. Turn right on South Lincoln Street. WorkNet will be on your right hand side.

From Interstate 5

From Interstate 5, take Highway 4 toward Highway 99 (The Crosstown Freeway). Take the Downtown Stockton exit. Go straight on East Lafayette Street (stay in left hand lane). Turn left on South El Dorado Street; turn left at the next light (East Washington Street). Travel on Washington Street approximately 1/2 mile. Turn right on South Lincoln Street. WorkNet will be on your right hand side.
AGENDA
WORKFORCE DEVELOPMENT BOARD
February 26, 2020 - 7:30 a.m.
Stockton WorkNet Center
56 S. Lincoln Street, Stockton, CA

ROLL CALL

APPROVAL OF MINUTES

STATEMENTS OF CONFLICT OF INTEREST

PUBLIC COMMENT

ACTION ITEMS
A-1 Recommendation to Modify California Human Development and San Joaquin County Office of Education Youth Program Contracts

COMMITTEE REPORTS

INFORMATION ITEMS
I-1 WorkNet Center Customer Service Survey
I-2 Success Stories
I-3 Workforce Development Board Subcommittees

DIRECTOR’S REPORT

BOARD MEMBERS QUESTIONS AND COMMENTS
*** PUBLIC COMMENT ***

Members of the public may address the Workforce Development Board on items appearing on the agenda. The public may also address items of interest to the Workforce Development Board which are within the subject jurisdiction of the Board. However, the Workforce Development Board, in compliance with Government Code Section 54954.3(a) shall not take any action on any item not appearing on the agenda. Such items may be referred to staff or recommended for inclusion on a future agenda.

Persons wishing to address the Board must complete the Public Comment Form which may be obtained from the Clerk. Speakers are asked to limit their total presentation to a maximum of five minutes.

ADJOURNMENT

The next WDB meeting, pending approval, is scheduled for Wednesday, March 25, 2023 at the Stockton WorkNet Center.

This WIOA Title I - Financially Assisted Program or Activity is an Equal Opportunity Employer/Program. Auxiliary aids and services available upon request to individuals with disabilities. If you require special accommodation, please contact Gloria Gamez at (209) 468-3524 at least one day in advance of the meeting. California Relay Service 711 or 1-800-735-2922 (English) 1-800-655-3000 (Spanish).
APPROVAL OF MINUTES
MINUTES
OF THE
WORKFORCE DEVELOPMENT BOARD
December 11, 2019
WorkNet
56 S. Lincoln Street
Stockton, CA

WORKFORCE DEVELOPMENT BOARD MEMBERS PRESENT

Diane Vigil
Gene Aceveco
Mike Amman
David Culberson
Les Fong
Terry Givens
Carol Hirot a
Anita Maldonado

Michael Mark
Robin Sanborn
Sylvia Sanchez
Julian Sepulveda
Tamra Spade
Ardria Weston

MEMBERS ABSENT

Dan Ball
Mayra Cuevas
Jose Hernandez
Raul Hernandez
Stephanie James
James Mousalimas

Pat Patrick
Henry Peralta
Tim Robertson
Renee Puig-Hink
Greg Vincelet
Marcus Williams

GUESTS/STAFF PRESENT

Lachelle Adams, Employment Development Department
Nati Martinez, Employment Development Department
Emilia Gaytan Reid, Employment Development Department
Carlos Magana, Employment Development Department
Jamie Vilinskas, Employment Development Department
Chris Woods, Human Services Agency
Paul Castro, California Human Development
John M. Solis, Employment & Economic Development Dept.
Patty Virgen, Employment & Economic Development Dept.
Tina LaBounty, Employment & Economic Development Dept.
Elena Mangahas, Employment & Economic Development Dept.
Tonnie Mallory, Employment & Economic Development Dept.
Alfredo Mendoza, Employment & Economic Development Dept.
John Lutzow, Employment & Economic Development Dept.
Peggy La Rossa, Employment & Economic Development Dept.
Gloria Gamez, Employment & Economic Development Dept.
Victoria Lopez, Employment & Economic Development Dept.
Fay Olympia, Employment & Economic Development Dept.
Betty Wilson, Business Council
George A. Lewis III, State Council on Developmental Disabilities

Guests who failed to sign in may not be listed.

ROLL CALL

The meeting was called to order by Chair Vigil at 8:25 a.m. Roll call was taken and a quorum of the Board was present.

APPROVAL OF MINUTES

MOTION

Mr. Acevedo moved and Mr. Sepulveda seconded to approve the August 28, 2019 Workforce Development Board meeting minutes.

M/S/C unanimously

STATEMENTS OF CONFLICT OF INTEREST

None.

PUBLIC COMMENT

George A. Lewis III, State Council on Developmental Disabilities, announced the development of their 5-year State Plan, 2022-2016; and asked for assistance in completing an online survey.

ACTION ITEMS

A-1 APPROVAL OF 2020 WORKFORCE DEVELOPMENT BOARD MEETING SCHEDULE

Ms. Diane Vigil summarized the information contained in the agenda item.

MOTION

Mr. Sepulveda moved and Mr. Culberson seconded to approve the 2020 Workforce Development Board Meeting Schedule.

M/S/C unanimously.

DIRECTOR’S REPORT

Mr. Solis invited the Workforce Development Board Members to stay for the Annual Board Retreat immediately following the meeting.

COMMITTEE REPORTS

None.
BOARD MEMBERS QUESTIONS AND COMMENTS

None.

ADJOURNMENT

MOTION

Mr. Acevedo moved and Mr. Fong seconded to adjourn the meeting at 8:36 a.m.

M/S/C unanimously
STATEMENTS OF CONFLICT OF INTEREST
PUBLIC COMMENT
ITEM #1

RECOMMENDATION TO MODIFY CALIFORNIA HUMAN DEVELOPMENT AND SAN JOAQUIN COUNTY OFFICE OF EDUCATION YOUTH PROGRAM CONTRACTS
DATE: February 26, 2020

TO: Workforce Development Board

FROM: Youth Council

SUBJECT: RECOMMENDATION TO MODIFY CALIFORNIA HUMAN DEVELOPMENT AND SAN JOAQUIN COUNTY OFFICE OF EDUCATION YOUTH PROGRAM CONTRACTS

IT IS RECOMMENDED:

That the Workforce Development Board (WDB) approve the recommendation of the Youth Council to modify the current Workforce Innovation and Opportunity Act (WIOA) formula funded year round youth program contracts with California Human Development (CHD) and San Joaquin County Office of Education (COE) as follows:

1. Extend the contracts through June 30, 2017, and incorporate WIOA requirements.
2. Increase funding to the CHD Contract by an amount not to exceed $220,000.
3. Increase funding to the COE Contract by an amount not to exceed $880,000.

REASONS FOR RECOMMENDATION:

Background:

On April 26, 2017, the Workforce Development Board (WDB) approved the Youth Council’s recommendation to award CHD and COE contracts in response to a Request for Proposals (RFP) released on December 20, 2016 to provide youth educational services to WIOA eligible youth ages 16-24. The contracts were approved for a three-year period from July 1, 2017 through June 30, 2020.

The current authorization allows for extensions to the contracts subject to the availability of funding and satisfactory performance. The total three-year WIOA funding levels were $660,000 for CHD and $2,640,000 for COE.

Subcontractor Performance to Date:

Actual performance under the current contracts has been excellent. CHD and COE have met or exceeded all Performance Measures established in the contract as reflected below:

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Contract Goal</th>
<th>Actual 07/01/17</th>
<th>% of Goal</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHD</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employment, Education, or Training in 2nd Quarter after Exit</td>
<td>67%</td>
<td>92.2%</td>
<td>137.5%</td>
</tr>
</tbody>
</table>

10
<table>
<thead>
<tr>
<th>Employment, Education, or Training in 4th Quarter after Exit</th>
<th>66%</th>
<th>90.9%</th>
<th>137.9%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Credential Rate</td>
<td>54%</td>
<td>50.5%</td>
<td>93.5%</td>
</tr>
<tr>
<td>Total Enrollments</td>
<td>180</td>
<td>170</td>
<td>94.4%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Employment, Education, or Training in 2nd Quarter after Exit</th>
<th>67%</th>
<th>65.9%</th>
<th>98.4%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment, Education, or Training in 4th Quarter after Exit</td>
<td>66%</td>
<td>69.0%</td>
<td>104.5%</td>
</tr>
<tr>
<td>Credential Rate</td>
<td>54%</td>
<td>39.8%</td>
<td>73.7%</td>
</tr>
<tr>
<td>Total Enrollments</td>
<td>720</td>
<td>552</td>
<td>76.7%</td>
</tr>
</tbody>
</table>

*Notes: Contract Goals identified in the chart above are for the 2019-20 Program Year. The Contract Goals fluctuate every year due to changes to the State Standards.

Performance is considered met and/or exceeded if the actual performance is within a 10% standard deviation from the goal.

The current contracts are scheduled to expire on June 30, 2020. In accordance with WIOA procurement requirements, a contract may be extended for an additional year with a reasonable justification. With the submission of the request for statutory waivers that would alter the performance requirements for the youth program, it would most appropriate to wait to release the procurement instrument for the youth programs during Program Year 2020-21, following a final determination by the U.S. Department of Labor on the State of California’s request for statutory waivers.

Proposed Waivers of Statutory Requirements in the WIOA Title I Youth Program:

The California Workforce Association, a non-profit member association, which represents all 45 of the Workforce Development Boards in the State of California, as well as over 70 other affiliate members from labor, education, industry, Chambers of Commerce, government and community-based organizations, has submitted a request for waivers (see attached) of mandated requirements under WIOA Title I to the California Workforce Development Board (CWDB) for consideration by the United States Department of Labor (DOL).

The CWDB seeks approval of the statutory waivers to the current mandates under the WIOA Section 189(j)(3) and the WIOA Regulations 20 Code of Federal Regulation (CFR) 679.600 thru 679.640. If approved, these waivers will assist California to further develop its workforce development system while continuing to focus on creating a demand-driven system.

California youth face a particularly challenging labor market after the events of the economic downturn since 2006. In fact, the labor force participation rates (LFPR) among California youth, and particularly teens, have steadily eroded over time. According to DOL’s Bureau of Labor Statistics, working age youth (ages 16-24) were participating at an LFPR of 60.6 percent in 2006. By 2016, LFPR for the same age group decreased to 55.2 percent and is projected to continue decreasing over the next decade.
This waiver request is consistent with the Governor’s vision of providing upward mobility, demand-driven skills attainment, and achieving program alignment and service delivery coordination among workforce and education partners for populations with significant barriers to employment.

California is requesting the following waivers to this statutory and regulatory provision:

- A waiver of the requirement to expend 75 percent of funding on the Out-of-School Youth (OSY) population. California is requesting that this percentage be lowered to 50 percent.

- A waiver of the requirement to classify youth at risk of dropping out of school as In-School Youth (ISY). It is requested to include youth at risk of dropping out in the OSY calculation.

The above waiver requests will also result in the ability to foster stronger relationships with partners in support of school districts, parents, and families as well as community, post-secondary and workforce systems, and other state government, public, and private external organizations to increase the impact of shared goals to support the state’s youth and build a strong talent pipeline.

The following represent the key points for San Joaquin County:

- State strategic goal(s) and DOL priorities supported by the waiver include:

  - Increase in services to youth age(s) 16–24 in local areas, despite their educational status.
  - Improved flexibility of state and local activity funding to best meet the needs of participants.
  - Provide opportunities to align and coordinate with other core partner programs.

- Projected programmatic outcomes resulting from implementation of the waiver:

  - Local areas will have an opportunity to continue successful programs such as Summer Youth Work Experience.
  - Approval of this waiver request will allow the state to focus local funds on a proactive approach to serving at-risk youth while discouraging a disconnection from education. It is much more cost-effective to keep youth enrolled in school and engaged in a career pathway, which in the long run can secure quality jobs that lead to meaningful and satisfying careers.

The proposed contract modifications will allow time for the CWA and the CWDB to process the waiver. The waiver, if approved would significantly impact the structure of the current youth programs and the scope of work. This one-year extension will be effective July 1, 2020 through June 30, 2021. This is a one-year extension with an additional allocation not to exceed $1,100,000. The release of a request for proposal at this time would be premature.

An extension of the current contracts through June 30, 2021 will give all parties including those at the State and Federal level the opportunity to consider the waivers and make a final determination. These waivers, if approved will have a significant impact to the service delivery and performance requirements.
The request for proposal would be released during the incoming year and will incorporate the new requirement imposed by the waiver approval.

Youth Council Meeting

On February 5, 2020, the Youth Council met to review the performance of CHD and CCE and formulate a recommendation to be considered by the full WDB. Following the review, the Council voted unanimously to recommend that the WDB approve a modification to extend the contracts through June 30, 2021, as both contracts were in compliance with performance requirements and funding is available. The modification will serve an additional 300 youth and provide an additional $1,100,000 in youth formula funding.

FISCAL IMPACT:

This action will extend the current comprehensive year round youth program contracts through June 30, 2021 and will obligate $220,000 to California Human Development and $880,000 to San Joaquin County Office of Education.

Adequate youth formula funds are available to facilitate the proposed contract extensions.

ACTION TO BE TAKEN FOLLOWING APPROVAL

1. Board of Supervisors action. (March 2020)
2. Implement contract modifications. (July 2020)

________________________________________
ACTION TAKEN: APPROVED:_____ DISAPPROVED:_______ OTHER:_____

BY:________________________________________ DATE:________________

MOTIONED BY:__________________________ SECONDED BY:________________

YES:________________________________________

NO:________________________________________
INFORMATION ITEM #1

WORKNET CENTER CUSTOMER SERVICE SURVEY
DATE: February 26, 2020
TO: Workforce Development Board
FROM: John M. Solis, Executive Director
SUBJECT: WORKNET CENTER CUSTOMER SERVICE SURVEY

I. SUMMARY: The following is a summary of the information item.

1. WorkNet Center Customer Service Survey

The WorkNet Center Customer Service Survey is a continuous improvement tool designed to collect information and feedback from customers.
Report for AJCC Customer Satisfaction Survey

Response Counts

Completion Rate: 98.7%

Complete: 910
Partial: 12

Totals: 922
1. What is the purpose of your visit to San Joaquin County WorkNet today?

<table>
<thead>
<tr>
<th>Value</th>
<th>Percent</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Job Search</td>
<td>65.2%</td>
<td>551</td>
</tr>
<tr>
<td>Unemployment/EDD Services</td>
<td>15.7%</td>
<td>133</td>
</tr>
<tr>
<td>Disability</td>
<td>0.7%</td>
<td>6</td>
</tr>
<tr>
<td>Other (Please Specify)</td>
<td>18.3%</td>
<td>155</td>
</tr>
</tbody>
</table>

Totals: 845
2. Did you receive the service(s) to meet your needs?

<table>
<thead>
<tr>
<th>Value</th>
<th>Percent</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>93.0%</td>
<td>753</td>
</tr>
<tr>
<td>If No, why?</td>
<td>7.0%</td>
<td>57</td>
</tr>
</tbody>
</table>

Totals: 810
3. How helpful was the America's Job Center/WorkNet Center staff?

<table>
<thead>
<tr>
<th>Value</th>
<th>Percent</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extremely Helpful</td>
<td>59.8%</td>
<td>484</td>
</tr>
<tr>
<td>Very Helpful</td>
<td>27.0%</td>
<td>219</td>
</tr>
<tr>
<td>Somewhat Helpful</td>
<td>9.9%</td>
<td>80</td>
</tr>
<tr>
<td>Not As Helpful</td>
<td>2.2%</td>
<td>18</td>
</tr>
<tr>
<td>Not At All Helpful</td>
<td>1.1%</td>
<td>9</td>
</tr>
</tbody>
</table>

**Total:** 810
4. Overall, how satisfied or dissatisfied are you with AJCC/WorkNet?

<table>
<thead>
<tr>
<th>Value</th>
<th>Percent</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Satisfied</td>
<td>76.9%</td>
<td>618</td>
</tr>
<tr>
<td>Somewhat Satisfied</td>
<td>12.3%</td>
<td>99</td>
</tr>
<tr>
<td>Neither Satisfied nor Dissatisfied</td>
<td>7.0%</td>
<td>56</td>
</tr>
<tr>
<td>Somewhat Dissatisfied</td>
<td>1.7%</td>
<td>14</td>
</tr>
<tr>
<td>Very Dissatisfied</td>
<td>2.1%</td>
<td>17</td>
</tr>
</tbody>
</table>

Totals: 804
5. Do you have any other comments, questions, or recommendations on how we can improve our services?
6. Would you like to be contacted about your answers?

<table>
<thead>
<tr>
<th>Value</th>
<th>Percent</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>25.1%</td>
<td>200</td>
</tr>
<tr>
<td>No</td>
<td>74.9%</td>
<td>597</td>
</tr>
</tbody>
</table>

Totals: 797
INFORMATION ITEM #2

SUCCESS STORIES
DATE: February 26, 2020

TO: Workforce Development Board

FROM: John M. Solis, Executive Director

SUBJECT: SUCCESS STORIES

---

I. SUMMARY: The following is a summary of the information item.

1. Success Stories

   Success Stories of Individuals who have gone through our program and have successfully transitioned into self-sufficient employment.
INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Humberto Moran

Participant's City, State: Northridge, CA

Military Service: ___Veteran ___National Guard ___Spouse ___None

Program: ☐ WIOA Title I: ___Adult___Dislocated Worker___X_Youth
☐ AB109
☐ Additional Assistance Grant

<table>
<thead>
<tr>
<th>Industry/Sector</th>
<th>Before Participating</th>
<th>After Participating</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N/A</td>
<td>GVCC</td>
</tr>
<tr>
<td>Job Category</td>
<td>N/A</td>
<td>Recycling/Natural Resources</td>
</tr>
<tr>
<td>Hourly Wage or Salary</td>
<td>N/A</td>
<td>$13.00</td>
</tr>
</tbody>
</table>

1. What were the goals of the participant when entering the program? To find employment and enroll into San Joaquin Delta College.

2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family’s live(s)?

Here is how Humberto answered this question:

"While in WorkStartYES I worked at H.O.P.E. Ministries (WorkNet’s public WEX division), a nonprofit organization that allowed me to get involved with my community in South Stockton. When in the process of exiting the program I was lucky to have a Career Developer that told me about Greater Valley Conversation Corps, a corporation for the San Joaquin County that provides 18 to 25 year olds with education, training, and employment in the fields of recycling and natural resources and there they gave me the opportunity to work and finish my studies in community college."

3. Please include a quote from the Participant about his/her experience if possible.

"WorkStartYES helped me, a fresh out of high school teen from the south side raised by a single mom while my dad was in prison, gain confidence in myself when it came to the work and the education environment. The program and staff encouraged me to participate in programs to better my resume and work experience that would help benefit me. The program also motivated me to pursue a college education and I was able to transfer from San Joaquin Delta to California State University, Northridge where I was able to double major in Spanish and Chicano Studies. Joanna, you were there to help me realize that I was capable of all of this. I did it. Thank you!"
INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Jason Pumpkinseed
Participant’s City, State: Stockton, CA
Military Service: ___Veteran ___National Guard ___Spouse ___X_None
Program: _____WIOA Title I: ____Adult _____Dislocated Worker _____Youth
___AB109
_____Additional Assistance Grant

<table>
<thead>
<tr>
<th>Industry/Sector</th>
<th>Before Participating</th>
<th>After Participating</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Formerly Incarcerated</td>
<td>All Counties Glass</td>
</tr>
<tr>
<td>Job Category</td>
<td></td>
<td>Fabrication</td>
</tr>
<tr>
<td>Hourly Wage or Salary</td>
<td></td>
<td>$13.00</td>
</tr>
</tbody>
</table>

1. What were the goals of the participant when entering the program?

Jason was referred to the AB109 Job Center by probation. Upon arrival it was clear Jason needed our help. He informed us he needed to obtain employment, but he did not have his I-9 documents which was an obstacle to getting employed. He indicated he needed employment so that he could make arrangements to pay off past court fees. He also needed assistance finding permanent housing and obtaining a Drivers license. He said he wanted to do all of these things to be able to re-connect with his family.

2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family’s live(s)?

Through the AB109 program, San Joaquin County WorkNet staff was able to help Jason get his I-9 documents and obtain Employment. Staff was able to get him the necessary clothing, boots, tape measure and bus passes to get him to and from employment. To further enhance his employability staff sent him to Forklift training where he was able to obtain forklift certification. As a result of becoming employed Jason was able to make arrangements with the courts to pay off previous fines and court fees so that he can eventually regain his driver’s license.

Jason was able to re-unite with his family.

3. Please include a quote from the Participant about his/her experience if possible.

“Through this program I have been able to get back all that I lost, not only employment, but personal freedom and self-worth.”
Participant Name: Sergio Zepeda

Participant’s City, State: Stockton, CA

Military Service: ___ Veteran   ___ National Guard   ___ Spouse   X None

Program:   ○ WIOA Title I: _____ Adult   ___ X Dislocated Worker   ____ Youth
          ○ AB109
          ○ Additional Assistance Grant

<table>
<thead>
<tr>
<th>Industry/Sector</th>
<th>Before Participating</th>
<th>After Participating</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Public Service</td>
<td>Transportation/Logistics</td>
</tr>
<tr>
<td>Job Category</td>
<td>Recreation Leader</td>
<td>Truck Driver</td>
</tr>
<tr>
<td>Hourly Wage or Salary</td>
<td>$14.75</td>
<td>$25/hr</td>
</tr>
</tbody>
</table>

1. What were the goals of the participant when entering the program?

Sergio’s goals were to start a new career in a field that would give him both work stability (his last few jobs resulted in him becoming laid off) and financial stability.

“To start a training program and get a stable and well-paying job.”

2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family’s live(s)?

The center staff at the Lodi WorkNet Center provided Sergio with the knowledge and tools to achieve his goal of obtaining skills in an occupation that would lead to stable employment. Both WIOA staff and CHD staff, provided him with the opportunity to attend truck driving training and get the supportive services he needed while in training to complete the program. After completing his training, Sergio was hired as a truck driver which has significantly increased his family income.

3. Please provide a quote to share about your experience.

“Perfect, in my experience I was completely satisfied with the aid from everyone in the center.”
INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Cassondra Miller

Participant's City, State: Stockton, CA

Military Service: ___ Veteran ___ National Guard ___ Spouse ___ X None

Program: ● WIOA Title I: ___ X Dislocated Worker ___ Adult ___
○ AB109
○ Additional Assistance Grant

<table>
<thead>
<tr>
<th>Industry/Sector</th>
<th>Before Participating</th>
<th>After Participating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transportation &amp; Logistics</td>
<td>$55,000/yr</td>
<td>$42,000/yr + Bonuses</td>
</tr>
<tr>
<td>Compliance and Analytics</td>
<td>$55,000/yr</td>
<td>$42,000/yr + Bonuses</td>
</tr>
</tbody>
</table>

1. What were the goals of the participant when entering the program?
   To explore other career options and make a career change

2. Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family’s life(s)?
   We offered an OJT to an employer. The employer had tried to fill this position many times with no success. Per the client, she doesn’t think employer would have even considered hiring her without this benefit, it gave her the opportunity to try the client out and see how she worked. The client said that even though this was a cut in pay, she no longer has to commute. She’s happier in this position and closer to home.

3. Quote from Participant:
   If you’re looking to make a career change, explore your options, or if you’re unemployed and having trouble finding work, WorkNet should be the first place you call.
INDIVIDUAL PARTICIPANT SUCCESS STORY

Participant Name: Jose Gutierrez

Participant’s City, State: Lodi, CA

Military Service: Veteran ___ National Guard ___ Spouse ___ X___ None

Program: ___ WIOA Title I: Adult ___ Dislocated Worker ___ Youth

___ AB109
___ Additional Assistance Grant

<table>
<thead>
<tr>
<th>Industry/Sector</th>
<th>Before Participating</th>
<th>After Participating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Job Category</td>
<td>Laborer/ Foreman</td>
<td>Truck Driver</td>
</tr>
<tr>
<td>Hourly Wage or Salary</td>
<td>$17/hr</td>
<td>$32.50/hr</td>
</tr>
</tbody>
</table>

1. What were the goals of the participant when entering the program?

Jose’s goal before entering the program was to have a career outside of construction and farm laborer, where he has worked for more than 30 years beginning at the age of 15. He wanted to have a career that offered year round employment with benefits, a job where he no longer had to do back breaking work in harsh weather conditions and a job where he could work until he retired.

2. Describe how the workforce center helped the participant achieve his/her goals.

What programs did the participant use? How has this improved the participant and his/her family’s lives?

The program helped Jose achieve his goals by giving him a new career outside of what he normally has done. It has given him the opportunity to improve his standard of living, quality of life, and improve upon his existing skills. It has also empowered him, because he now knows that he can accomplish the goals that he sets out for himself. The journey for Jose was not easy, with English being his second language, he struggled to pass the DMV testing requirements but after months of hard work and perseverance he was able to pass his permit exams. Jose was engulfed for months trying to obtain his permit, something that would normally take a couple of weeks, he worked hard and repeatedly took different sample exams multiple times, studying for what would be the most difficult part of his training.

Once obtained however, the hard work did not end there, he continued to study and
worked hard to obtain his Class A license. Jose did not let his limited education and limited English ruin his chance of improving his life and obtaining his Class A. After being in training for 5 months, and multiple failures, on his third and final attempt, he achieved his goal and passed all of the exams to obtain his Class A License. With the combined help of the WIOA Dislocated Worker program staff, the California Human Development staff and the staff at Advance Bus & Truck Driving school he was able to achieve his goal.

As his case manager, his participation in the program provided me, with such amazement, joy, and proved that if someone is determined to complete and achieve their goals, it is possible. His story is a great example of why we are in this business and how someone’s life can change and improve with help and support of programs like ours!

3. Please provide a quote to share about your experience.

“I want to thank Claudia and Rehana for all the support that they have given me. I’m thankful for this program that allowed me to obtain my license.”
**INDIVIDUAL PARTICIPANT SUCCESS STORY**

**Participant Name:** Harold Grigsby III

**Participant’s City, State:** Currently, I am not sure, but he is from Stockton, CA.

**Military Service:** _Veteran_  _National Guard_  _Spouse_  _None_

**Program:** _WIOA Title I: Adult Dislocated Worker_ _Youth_  
  _AB109_  
  _Additional Assistance Grant_

<table>
<thead>
<tr>
<th></th>
<th>Before Participating</th>
<th>After Participating</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Industry/Sector</strong></td>
<td>Public Service</td>
<td>Security</td>
</tr>
<tr>
<td><strong>Job Category</strong></td>
<td>Public WEX</td>
<td>Security Guard</td>
</tr>
<tr>
<td><strong>Hourly Wage or Salary</strong></td>
<td>Not sure</td>
<td>Not sure</td>
</tr>
</tbody>
</table>

1. **What were the goals of the participant when entering the program?**

   Harold’s goal at enrollment was to graduate high school, find a part time job, and go on to college.

2. **Describe how the workforce center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the participant and his/her family's lives?**

   I believe WSY helped him find employment which in turn helped him with his college expenses.

3. **Please include a quote from the Participant about his/her experience if possible.**

   Per CalJOBS case notes, in 2014 I asked Harold what he wanted to do in 5 years, Harold told me he could see himself earning his Master’s degree from Sacramento State. Fast-forward to 2020, he has been accepted into Harvard Law School!
INFORMATION ITEM #3

WORKFORCE DEVELOPMENT BOARD SUBCOMMITTEES
DATE:       February 26, 2020

TO:         Workforce Development Board

FROM:       John M. Solis, Executive Director

SUBJECT:    WORKFORCE DEVELOPMENT BOARD SUBCOMMITTEES

I.  SUMMARY: The following is a summary of the information item.

1. Subcommittees

Critical to carrying out the strategic goals and objectives of the Workforce Development Board are the Ad Hoc and standing subcommittees established by the Workforce Development Board (WDB).

The WDB subcommittees are the forums where much of the work gets done to facilitate development of the San Joaquin County WorkNet One-Stop Service Delivery System, including the delivery of services to the San Joaquin County Business community, as well as, the services to individuals looking for work.

Your continuing support as an engaged member of San Joaquin County’s Workforce Development Board is greatly appreciated. Please take the time to review the attached subcommittee descriptions and select the subcommittees of your choice and interest.

We look forward to your participation.
WORKFORCE DEVELOPMENT BOARD COMMITTEES

The purpose of the committees is to formulate recommendations to the Workforce Development Board regarding subject matter assigned to the committees.

The Workforce Development Board may expand, delete or change the duties of any committee, and/or disband or create committees at anytime.

The duties of the committees are not all inconclusive. The committees may undertake additional, but related duties.

Executive Committee

The Executive Committee will consist of the Chair and Vice Chair of the San Joaquin County Workforce Development Board and the Chairs of each of the Committees described below.

The duties of the Executive Committee will be to meet and promote inter-committee activity integration and support, carryout specific one-time or on-going duties as directed by the Workforce Development Board, and to act on behalf of the Workforce Development Board when time is of essence and/or an emergency exists or is imminent.

Apprenticeship Committee

The Apprenticeship Committee oversees and promotes the development of Apprenticeship and Pre-Apprenticeship Program Activity; promoting strong collaboration and partnerships ard engaging partner agencies to align and support the development of apprenticeship program activities.

Business Development Committee

The purpose of the Business Development Committee is to focus on critical issues related to the development and continuous improvement of WorkNet business services. The Committee will promote the engagement of the business community in the development of WorkNet business services in order to receive the critical feedback necessary to promote continuous quality improvement. Goals of the Business Development Committee will be to educate the business community on the business services provided by WorkNet, inform the WDB on what WorkNet is doing to meet the needs of the business community, process feedback and interaction between private sector employers and WorkNet and develop creative ideas to expand or add business services that can be provided by WorkNet.

Planning Committee

The Planning Committee will be responsible for the oversight of the development, management, monitoring and improvement of the San Joaquin County 5-Year Workforce Development Plan and all plan modifications.
Serving Individuals with Disabilities Committee

The Serving Individuals with Disabilities Committee is a standing committee to provide information and to assist with operational and other issues relating to the provision of services to individuals with disabilities, including issues relating to compliance with section 188, if applicable, and applicable provisions of the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 et seq.) regarding providing programmatic and physical access to the services, programs, and activities of the one-stop delivery system, as well as appropriate training for staff on providing supports for or accommodations to, and finding employment opportunities for, individuals with disabilities.

The Serving Individuals with Disabilities Committee must consist of members from, at a minimum, the following two (2) categories:

1. A member of the WDB, who must chair the committee; and
2. Other individuals who are not members of the WDB who the WDB determines have appropriate experience and expertise.

May also include other members of the WDB.

WorkNet System Committee

The WorkNet System Committee will oversee the establishment, management and improvement of the San Joaquin County WorkNet System. The committee is responsible for the approval and modification of WorkNet Center Basic, Individualized Career, and Training Services, and continuous improvement of services through enhanced customer choice, customer satisfaction, and high output performance.

Youth Council

Section 107(b)(4)(A) of the Workforce Innovation and Opportunity Act (WIOA) allows for the establishment of a Youth Council as a standing committee of the local WDB. Youth councils are not required under WIOA, however, Local Boards may continue to operate a youth council as a standing committee. The Youth Standing Committee may provide information and assist with planning, operations, oversight, and other issues related to the provision of services to youth. Youth Standing Committees should recommend youth policy direction, ensure quality services, and leverage financial and programmatic resources. The Youth Council shall be responsible for policy guidance for youth programs under WIOA, development of the youth portion of the local plan, recommendations on youth service providers to the WDB and oversight responsibilities as determined by the WDB.

The Youth Council must consist of members from, at a minimum, the following three (3) categories:

3. A member of the Local Board, who must chair the committee;
4. Members of community based organizations with a demonstrated record of success in serving eligible youth; and
5. Other individuals with appropriate expertise and experience who are not members of the Local Board.
The committee may include parents, participants, and youth. When appointing members to a Youth Standing Committee the Local Board and the local chief elected official shall endeavor to appoint:

- Representatives of youth who are enrolled IS and OS youth
- Representatives from the private sector
- Representatives of local education agencies serving with youth
- Representatives of private nonprofit agencies serving youth
- Representatives of apprenticeship training programs serving youth
DIRECTOR'S REPORT
BOARD MEMBER QUESTIONS AND COMMENTS