

**AGENDA  
WORKFORCE DEVELOPMENT BOARD  
WEDNESDAY, OCTOBER 23, 2024**



***"Your Workforce Resource"***

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of California™

**AGENDA**  
**WORKFORCE DEVELOPMENT BOARD**  
**WEDNESDAY, OCTOBER 23, 2024**

Dear Workforce Development Board Members:

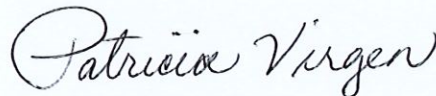
Attached is your agenda for the Wednesday, October 23, 2024, meeting of the Workforce Development Board (WDB).

The meeting will be held:

DATE: Wednesday, October 23, 2024  
TIME: 7:30 a.m.  
PLACE: WorkNet Building  
6221 West Lane, Suite #105  
Stockton, CA

If you have any questions, please call me at 468-2245.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Virgen".

PATRICIA VIRGEN  
EXECUTIVE DIRECTOR



A proud partner of the America's **JobCenter** network of California™

### From HWY 99

From **Highway 99**, take the **Hammer Lane West** exit. Head **westbound on Hammer Lane** and prepare to turn **LEFT** on West Ln from Hammer Lane (Next main intersection after Monteabaun), to head **south on West Lane**. Using the right lane, you will pass one set of traffic lights on Hammertown, and then proceed to turn into our parking lot just before Swain. **Look for the WorkNet sign as a cue to turn into our parking lot.**

### From Interstate 5

From **Interstate 5**, take the **Hammer Lane West** exit. Head **eastbound on Hammer Lane** and prepare to turn **RIGHT** on West Ln from Hammer Lane (Next main intersection after Tam O'Shanter), to head **south on West Lane**. Using the right lane, you will pass one set of traffic lights on Hammertown, and then proceed to turn into our parking lot just before Swain. **Look for the WorkNet sign as a cue to turn into our parking lot.**

From Interstate 5



From HWY 99

**AGENDA**  
**WORKFORCE DEVELOPMENT BOARD**

October 23, 2024 - 7:30 a.m.  
Stockton WorkNet Center  
6221 West Lane, Suite 105  
Stockton, CA 95210

**ROLL CALL**

**APPROVAL OF MINUTES**

**STATEMENTS OF CONFLICT OF INTEREST**

**PUBLIC COMMENT**

**ACTION ITEMS**

- A-1 Approval of San Joquin County's America's Job Centers of California's (AJCC) Certifications in Compliance with the Workforce Innovation and Opportunity Act (WIOA) Statutory and Regulatory Requirements

**PRESENTATION**

**COMMITTEE REPORTS**

**INFORMATION ITEMS**

- I-1 WorkNet Center Customer Service Survey
- I-2 Success Stories
- I-3 San Joaquin County Labor Market Information Snapshot

**DIRECTOR'S REPORT**

**BOARD MEMBERS QUESTIONS AND COMMENTS**

**\*\*\* PUBLIC COMMENT \*\*\***

Public Comments, limited to 250 words or less, may be submitted by sending an email to [wdbcomments@sjcworknet.org](mailto:wdbcomments@sjcworknet.org). **Please no personal attacks.**

Every effort will be made to read all comments received into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the official record on file.

If you need disability-related modification or accommodation in order to participate in this meeting, please contact Annette Lovato at (209) 468-3524 at least 48 hours prior to the start of the meeting.

**ADJOURNMENT**

The next WDB meeting pending approval is scheduled for Wednesday, July 24, 2024.

This WIOA Title I - Financially Assisted Program or Activity is an Equal Opportunity Employer/Program. Auxiliary aids and services available upon request to individuals with disabilities. If you require special accommodation, please contact Annette Lovato (209) 468-3524 at least one day in advance of the meeting. California Relay Service 711 or [1-800-735-2922](tel:1-800-735-2922) (English) [1-800-855-3000](tel:1-800-855-3000) (Spanish).

## **APPROVAL OF MINUTES**

**MINUTES  
OF THE  
WORKFORCE DEVELOPMENT BOARD**

August 28, 2024

WorkNet

6221 West Lane, Suite 105, Stockton, CA 95210

**WORKFORCE DEVELOPMENT BOARD MEMBERS PRESENT**

Diane Vigil, Chair

Gene Acevedo  
LaChelle Adams  
John Doucette  
Les Fong  
Mahalia Gotico  
Gorgina Halaufia  
Jose Hernandez  
Raul Hernandez  
Julie Jansen

Dr. Paul Lanning  
Foung Ly  
Michael Mark  
Tony Mannor  
Jason Schwarz  
Greg Vincelet  
Linda Wilcox  
Chris Woods

**MEMBERS ABSENT**

Troy Brown  
Terry Givens  
Robert Gutierrez  
William Kelly

Dr. Lisa Lawrenson  
Robin Sanborn  
Sylvia Sanchez  
Julian Sepulveda

**GUESTS/STAFF PRESENT**

Douglas Francovich, Employment & Economic Development Dept.  
Vanessa Felix, Employment & Economic Development Dept.  
Ellron Yancey, Employment & Economic Development Dept.  
John Lutzow, Employment & Economic Development Dept.  
Johana Pastor Castro, Employment & Economic Development Dept.  
Fernando Reyes, Employment & Economic Development Dept  
Avleen Kaur, Employment & Economic Development Dept  
Megan MvSwain, Employment & Economic Development Dept  
Tina LaBounty, Employment & Economic Development Dept.  
Jori Bulawit-Jones, Employment & Economic Development Dept.  
Patty Virgen, Employment & Economic Development Dept.  
Nicole Snyder, Employment & Economic Development Dept.  
Belinda Petate-Chan, Employment & Economic Development Dept.  
Alejandra Mata, Employment & Economic Development Dept.  
Paul Huerta, Employment & Economic Development Dept.  
Andrea Moccia, Employment & Economic Development Dept.  
Marcella Galindo, Employment & Economic Development Dept.

Annette Lovato, Employment & Economic Development Dept.  
Kristy Thorv, Employment Development Dept.  
Gwendolyn Duley, Dome of Hope  
Alyssa Banillas, Employment Development Dept.  
Juliet Moeur, Employment Development Dept.  
Kirin Virk, County Counsel  
Priscilla Mikaio

Guests who did not identify themselves may not be listed.

### **ROLL CALL**

Chair Vigil called the meeting to order at 7:33 a.m. Roll call was taken, and a quorum of the Board was present.

### **APPROVAL OF MINUTES**

#### **MOTION**

Mr. Raul Hernandez moved, and Mr. Acevedo seconded to approve the May 22, 2024, Workforce Development Board meeting minutes.

M/S/C unanimously.

### **STATEMENTS OF CONFLICT OF INTEREST**

None.

### **PUBLIC COMMENT**

None.

### **ACTION ITEMS**

#### **A-1 Approval of Workforce Innovation and Opportunity Act Formula Fund Budget for Program Year 2024-25**

Ms. LaBounty informed the board that Under Section 107(12)(A) of the WIOA, each local workforce Board is required to approve an annual budget for the use of formula Adult, Dislocated Worker, and Youth funds.

Approval of this recommendation by the WDB and the San Joaquin County Board of Supervisors will allow the Employment and Economic Development Department (EEDD) to utilize the PY 2024-25 formula WIOA fund allocations to Adults, Dislocated Workers, and Youth. For PY 2024-25, San Joaquin County has been allocated a total of \$9,306,312.



## **MOTION**

Ms. Wilcox moved, and Mr. Jose Hernandez seconded to approve the Workforce Innovation and Opportunity Act Formula Fund Budget for Program Year 2024-25.

M/S/C unanimously.

## **PRESENTATIONS**

None.

## **COMMITTEE REPORTS**

Mr. Acevedo, Business Committee: Plans to engage communities with Chambers of Commerce. The challenge is the level of trust with Worknet; only two Chambers showed up. No significant outcomes so far; the committee is developing strategies to improve community engagement and better serve the community.

Mr. Doucette: Department of Labor Grant focused on creating entry-level roles as a pathway to provide care and a planning grant with healthcare partners and Worknet to target hard-to-reach communities.

Madam Chair (San Joaquin Childcare for Training): Met with David Shinder and focused with the non-profit. Les Fong kept pushing for advocacy to make a difference in the communities. Mahalia asked about our marketing plan. The initiative is in its infancy stage with upcoming stakeholder meetings for further development.

Mr. Mark addresses childcare challenges by developing better drop-off times. Exploring alternative schedules outside normal hours to improve access.

Ms. Virgen stated funding is available but lacks providers and centers to deliver assistance and training. Daycare is expensive. Developing courses for family training and seeking individuals with provider backgrounds.

Mr. Woods commented on the Grandparents Initiative, highlighting opportunities for involvement.

## **INFORMATION ITEMS**

I-1 WorkNet Center Customer Service Survey

I-2 Success Stories

Madam Chair highlighted the success of Janitor Jesse, who gained a wage increase and a steady job. Emphasized the importance of case management in this success.

**DIRECTOR'S REPORT**

Ms. Virgen gave an update on FY 23-24:

45,161 individuals served across five Worknet centers. 925 were enrolled, and 436 received training. 700 individuals were placed in jobs. There is no eligibility requirement other than needing assistance.

Youth Program:

284 youth served, 80% out-of-school youth and 20% in-school youth. Last year, the board approved bringing the program in-house. Manager Megan McSwain hired four case managers, one job developer and one intake & referral specialist. Her team is working up to date with 60 youth enrolled; 400 youth attended a recent job fair. Another job fair is scheduled for September.

4th Cohort MC3:

16 graduates. 51 individuals served in total.

Mr. Raul Hernandez commented on the graduation, emphasizing the importance of attending and the value of witnessing the testimony.

Ms. Virgen announced the State of the County event on September 12th from 2:30 p.m. to 4:30 p.m. at the Bob Hope Theatre.

Ms. Virgen stated the Board of Supervisors approved ARPA Funds to support local businesses. Avleen gave a brief presentation on Shop San Joaquin.

Mr. Fong commented on the program, which includes a five-hour course over five weeks to guide businesses through the certification process for bidding. A test run with the City of Stockton certified 71 businesses, with 7 businesses receiving contracts. The procurement summits involve 1.3 billion contract dollars within fair practices, aimed at enhancing local business grants for competition among local businesses.

Ms. Virgen announced the initiation of the four-year local plan process with a two-year modification, which will go to the Board in March.

Mr. Jose Hernandez asked about the transitional phase of the Youth Program. Ms. Virgen commented that the department worked with providers until April, ensuring that the numbers were the same or higher.

**BOARD MEMBERS QUESTIONS AND COMMENTS**

None.

**ADJOURNMENT**

**MOTION**

Mr. Jose Hernandez moved, and Mr. Schwarz seconded to adjourn the meeting at 8:19 a.m.

M/S/C unanimously.

**STATEMENTS OF CONFLICT OF INTEREST**

**PUBLIC COMMENT**

**ITEM #1**

**APPROVAL OF SAN JOAQUIN COUNTY'S AMERICA'S JOB CENTERS OF CALIFORNIA'S (AJCC) CERTIFICATIONS IN COMPLIANCE WITH THE WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) STATUTORY AND REGULATORY REQUIREMENTS**

DATE: October 23, 2024

ACTION ITEM: 1

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: APPROVAL OF SAN JOAQUIN COUNTY'S AMERICA'S JOB CENTERS OF CALIFORNIA'S (AJCC) CERTIFICATIONS IN COMPLIANCE WITH THE WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) STATUTORY AND REGULATORY REQUIREMENTS

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IT IS RECOMMENDED:

That the Workforce Development Board (WDB):

1. Approves the evaluation results of San Joaquin County's AJCC's Comprehensive and Affiliate Assessment Reviews conducted by Consultant David Shinder.
2. Authorizes the submission of San Joaquin County's Affiliate AJCC's Baseline Criteria Matrix and AJCC Certification Indicator Assessment to the State Employment Development Department (EDD) certifying its compliance with Section 121(g) of the WIOA; and
3. Authorizes the WDB Chair to sign the certification documents.

REASONS FOR RECOMMENDATION:

Background

The WIOA establishes the different types of AJCC sites allowable in each Local Workforce Development Area (Local Area). In addition to comprehensive AJCCs, Local Boards may choose to operate affiliate or specialized AJCCs. These sites supplement and enhance customer access to services and serve as additional access points to the Local Area's comprehensive AJCCs.

To ensure that the AJCCs deliver and continuously improve services for jobseekers, workers, and employers, the WIOA requires certification of all AJCCs. The California Workforce Development Board (CWDB) in partnership with a workgroup from the Employment Development Department (EDD) developed a streamlined process for AJCC certification as outlined in Workforce Services Directive (WSD)23-05.

Comprehensive AJCC and affiliate/specialized certifications are due by **November 1, 2024**. The WIOA Joint Final Rule outlines three key requirements for AJCC certification: effectiveness of the AJCC; physical and programmatic accessibility for individuals with disabilities; and continuous improvement.

## **Certification Levels**

The *Baseline AJCC Certification* is intended to ensure that every comprehensive, specialized, and affiliate AJCC complies with key WIOA statutory and regulatory requirements. It is important to note that certification is an individualized process and is not used to compare or rank one AJCC or Local Board against another AJCC or Local Board.

The following requirements must be met for a comprehensive AJCC to receive Baseline AJCC Certification:

1. Each Local Board and partner within the affiliate/specialized AJCC has a signed and implemented Memorandum of Understanding (MOU) with the Local Board.
2. The AJCC has implemented the board-defined roles and responsibilities of the AJCC Operator and Title I Adult and Dislocated Worker Career Services Provider (i.e., an AJCC Operator and Career Services Provider is in place and functioning within the AJCC).
3. The AJCC ensures equal opportunity for individuals with disabilities in accordance with the ADA, WIOA Section 188, Title 29 CFR Part 38, and all other applicable federal and state guidance.
4. The AJCC meets all regulatory requirements to be considered a comprehensive AJCC as identified in the WIOA Joint Final Rule Section 678.305.

The following requirements must be met for an affiliate/specialized AJCC to receive Baseline AJCC Certification:

1. Each Local Board and partner within the affiliate/specialized AJCC has a signed and implemented MOU with the Local Board.
2. The AJCC meets all regulatory requirements to be considered an affiliated AJCC as identified in the WIOA Joint Final Rule Section 678.310.
3. The affiliate/specialized AJCC ensures equal opportunity for individuals with disabilities in accordance with the ADA, WIOA Section 188, Title 29 CFR Part 38, and all other applicable federal and state guidance.

## **AJCC Certification Indicator Assessment**

To highlight areas where AJCCs can continuously improve their service delivery, the AJCC Certification Workgroup identified seven AJCC Certification Indicators to measure continuous improvement for all AJCCs. These seven indicators will continue to be utilized to establish consistency throughout the Local Areas. These indicators are as follows:

1. The AJCC ensures universal access, with an emphasis on individuals with barriers to employment.
2. The AJCC actively supports the One-Stop system through effective partnerships.
3. The AJCC provides integrated, customer-centered services.
4. The AJCC is an on-ramp for skill development and attaining industry-recognized credentials that meet the needs of targeted regional sectors and career pathways.
5. The AJCC actively engages industry and labor and supports regional sector strategies through an integrated business service strategy that focuses on quality jobs.
6. The AJCC has high-quality, well-informed, and cross-trained staff.



- 7. The AJCC achieves business results through data-driven continuous improvement.

**AJCC Continuous Improvement Plan (CIP)**

Once the AJCC Certification Indicator Assessment is completed, the Local Board must use the recommendations and evaluations from the assessment to create a CIP for the AJCC. The CIP does not need to be submitted with the Baseline Criteria Matrix and the AJCC Certification Indicator Assessment. Since the goal is for Local Boards to work with each of their comprehensive and affiliate/specialized AJCCs to continually improve and progress within each AJCC Certification Indicator, all Local Boards must attest to developing the CIP with target dates with the AJCC. The CIP must be completed by **December 31, 2024.**

On March 31, 2024, San Joaquin County Employment and Economic Development Department/WorkNet secured the services of David Shinder, a highly respected workforce consultant to conduct the independent review of the San Joaquin County's AJCC locations and to create a CIP. Mr. Shinder has extensive knowledge of One-Stop operations and has previously prepared successful AJCC Certifications in San Joaquin County.

FISCAL IMPACT:

There is no fiscal impact for the approval of this Action Item by the WDB.

ACTION TO BE TAKEN FOLLOWING APPROVAL:

- 1. Submittal to the State EDD November 1, 2024

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ACTION TAKEN: APPROVED: \_\_\_\_\_ DISAPPROVED: \_\_\_\_\_ OTHER: \_\_\_\_\_

BY: \_\_\_\_\_ DATE: \_\_\_\_\_

MOTIONED BY: \_\_\_\_\_ SECONDED BY: \_\_\_\_\_

YES: \_\_\_\_\_

NO: \_\_\_\_\_

## **COMMITTEE REPORTS**

**Executive Committee  
Youth Council  
Apprenticeship Committee**

**INFORMATION ITEM #1**

**WORKNET CENTER CUSTOMER SERVICE SURVEY**

DATE: October 23, 2024

INFORMATION ITEM: 1

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: WORKNET CENTER CUSTOMER SERVICE SURVEY

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I. SUMMARY: The following is a summary of the information item.

1. WorkNet Center Customer Service Survey

The WorkNet Center Customer Service Survey is a continuous improvement tool designed to collect information and feedback from customers.

# Report for AJCC Customer Satisfaction Survey

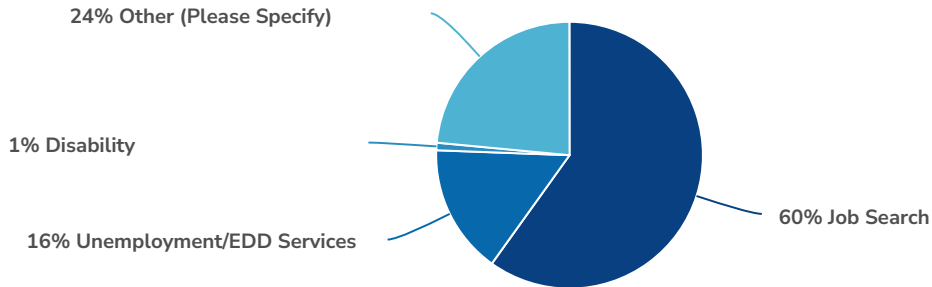
## Response Counts



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Totals: 1,420

# 1. What is the purpose of your visit to San Joaquin County WorkNet today?

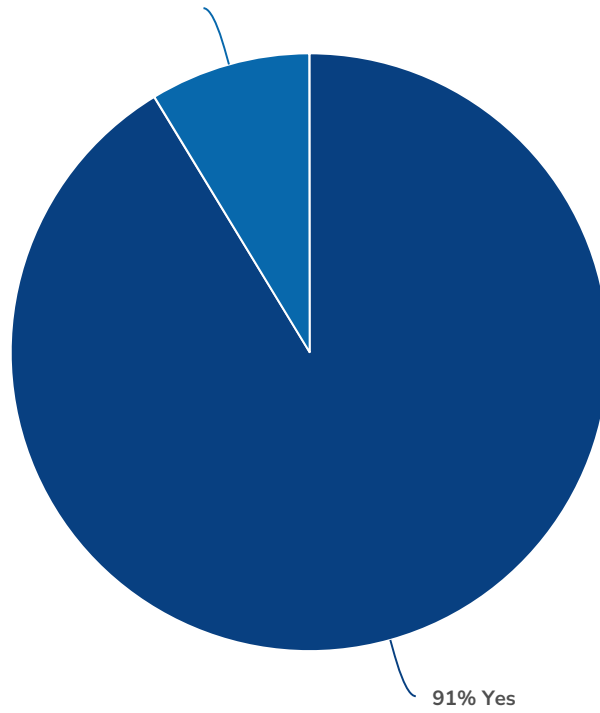


Value	Percent	Responses
Job Search	59.9%	797
Unemployment/EDD Services	15.7%	209
Disability	0.9%	12
Other (Please Specify)	23.5%	313

Totals: 1,331

## 2. Did you receive the service(s) to meet your needs?

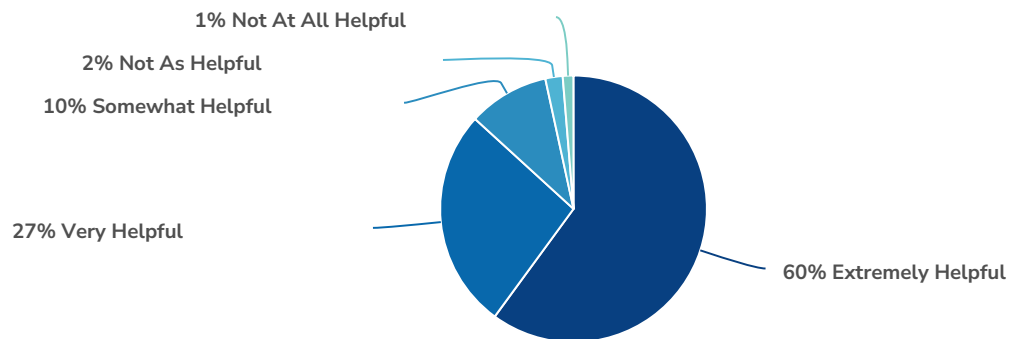
9% If No, why?



Value	Percent	Responses
Yes	91.3%	1,158
If No, why?	8.7%	111

Totals: 1,269

### 3. How helpful was the America's Job Center/WorkNet Center staff?

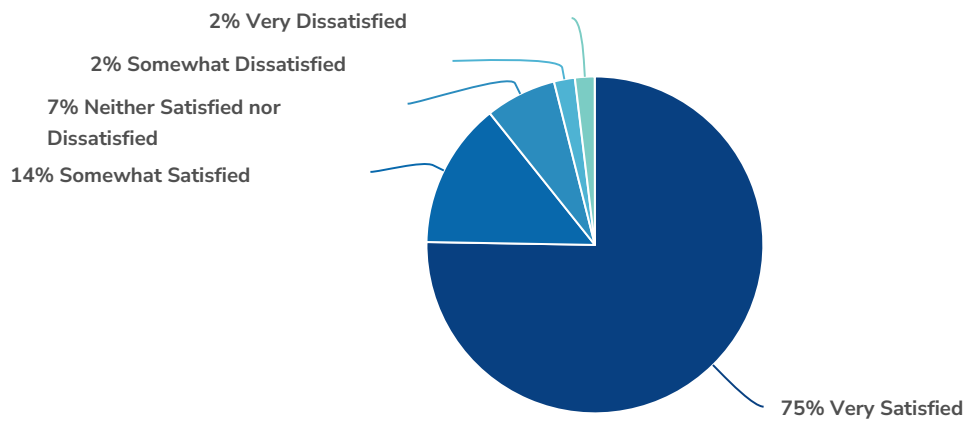


Value	Percent	Responses
Extremely Helpful	60.0%	760
Very Helpful	26.7%	338
Somewhat Helpful	9.8%	124
Not As Helpful	2.1%	27
Not At All Helpful	1.3%	17

**Totals: 1,266**



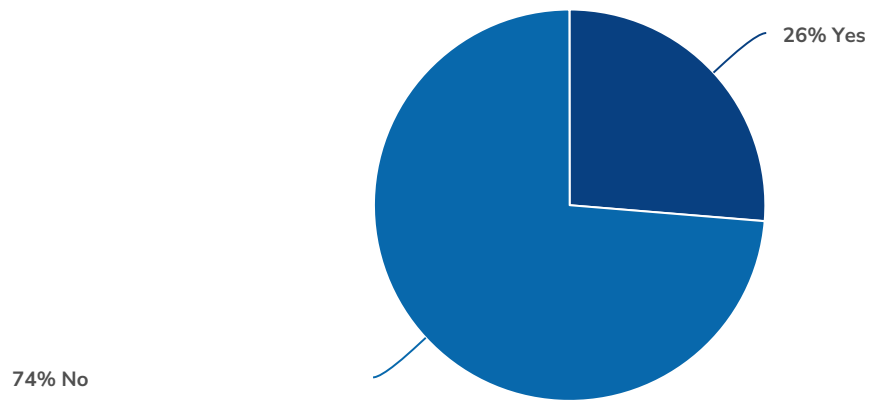
#### 4. Overall, how satisfied or dissatisfied are you with AJCC/WorkNet?



Value	Percent	Responses
Very Satisfied	75.2%	945
Somewhat Satisfied	14.0%	176
Neither Satisfied nor Dissatisfied	6.8%	86
Somewhat Dissatisfied	2.0%	25
Very Dissatisfied	1.9%	24

**Totals: 1,256**

## 5. Would you like to be contacted about your answers?



Value	Percent	Responses
Yes	26.3%	327
No	73.7%	918
		<b>Totals: 1,245</b>

**INFORMATION ITEM #2**

**SUCCESS STORIES**

DATE: October 23, 2024

INFORMATION ITEM: 2

TO: Workforce Development Board

FROM: Patricia Virgen, Executive Director

SUBJECT: SUCCESS STORIES

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I. SUMMARY: The following is a summary of the information item.

1. Success Stories

Success Stories of Individuals who have gone through our program and have successfully transitioned into self-sufficient employment.

# **INDIVIDUAL PARTICIPANT SUCCESS STORY**

**Participant Name:** Aamna

**Participant's City:** Stockton

	<b>Before Participation</b>	<b>After Participation</b>
<b>Industry/Sector</b>	N/A	Healthcare
<b>Job Category</b>	N/A	Registered Nurse
<b>Hourly Wage or Salary</b>	N/A	\$57/hr.

**1. What were the goals of the participant when entering the program?**

Aamna, a student at Delta College and a referral from the ADN Nursing program, was directed to WorkNet to seek supportive services, as she had no income to cover the needs of her training. Aamna's goals were to complete her training, become a Registered Nurse, and secure employment in the field to achieve a stable, high-earning job to be self-sufficient, and be able to provide support to her family.

**2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?**

Case Manager Estrella Perez-Zuniga met with Ana and provided her with guidance to meet the requirements for the WIOA Title I program. Ana received supportive services, including assistance with uniforms, books, tools, exam fees, and her RN license. These services enabled her to successfully complete the program. After obtaining her RN license, Ana immediately secured employment as a Registered Nurse with a starting wage of \$57 per hour. This accomplishment has significantly improved her life, allowing her not only to find employment but also to build a sustainable and rewarding career.

**3. Please include a quote from the Participant about his/her experience.**

“Estrella, and WorkNet program, I appreciate everything you've done for me! You've been such a great help!! Thanks again for all your help throughout my nursing school”

# **INDIVIDUAL PARTICIPANT SUCCESS STORY**

**Participant Name:** Madison

**Participant's City:** Tracy

	<b>Before Participation</b>	<b>After Participation</b>
<b>Industry/Sector</b>	Healthcare	Healthcare
<b>Job Category</b>	Student Nurse	Registered Nurse
<b>Hourly Wage or Salary</b>	\$20.37/hr.	\$59.59/hr.

**1. What were the goals of the participant when entering the program?**

Madison was referred by Delta College to receive assistance from the WorkNet program after being accepted into the ADN Nursing program. She was working part-time at St. Joseph's Hospital as a Student Nurse, but her income wasn't enough to support her nursing training. Madison's goals were to complete her RN training and obtain her RN license to secure permanent employment at St. Joseph's as a Registered Nurse, and to be self-sufficient.

**2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?**

AJCC Case Manager Estrella Perez-Zuniga helped Madison achieve her goals by providing Supportive Services during her enrollment in the ADN program at San Joaquin Delta College. The WorkNet program covered the costly materials required for her classes. Madison successfully completed her nursing training, obtained her RN license, and her case manager assisted her in applying for permanent positions at St. Joseph's Hospital. Madison was offered a permanent Registered Nurse position at St. Joseph's Hospital, and she is now earning \$59.59 per hour. This has greatly improved Madison's life, allowing her to build a career in a hospital she loves.

**3. Please include a quote from the Participant about his/her experience.**

"Thank you for all your help! It was a pleasure working with you!"

# **INDIVIDUAL PARTICIPANT SUCCESS STORY**

Participant Name: Hasson

Participant's City: Stockton

	<b>Before Participation</b>	<b>After Participation</b>
<b>Industry/Sector</b>	Transportation	Transportation
<b>Job Category</b>	Delivery Driver- Class C	Class A Driver
<b>Hourly Wage or Salary</b>	\$21 Per Hour	\$25 (Per Hour during Probation Period)

## **1. What were the goals of the participant when entering the program?**

Hasson entered the program with the goals of building a career, earning a good income, and achieving better financial security to improve his quality of life. Hasson was employed as a Delivery Driver when he sought assistance from the WorkNet program, but his income wasn't enough to support himself and his family of seven. As the sole provider for his family, Hasson constantly struggled to make ends meet. He aimed to take Truck Driving training to obtain his Class A license, which would increase his marketability and help him earn a higher income.

Despite working countless overtime hours, he struggled financially, as these jobs were low paying, lacked benefits, and offered limited opportunities for career growth. With only a high school education and his role as a logistics delivery driver, Hasson found himself trapped in a cycle of hand-to-mouth living. After years of enduring low wages and unpredictable schedules, he felt burned out and realized he needed a lasting career change.

## **2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?**

Case Manager Rehana Zaman worked with Hasson, and after a preliminary assessment of his suitability and eligibility, he was accepted into the WIOA Title I program, which provided the resources needed to achieve his goal. He had explored several fields, including warehousing and delivery driving, in an effort to build a stable career.

Hasson started his Class A training at Advance Bus and Truck Driving School while juggling full-time afternoon shifts and CDL school in the mornings. Despite the exhaustion, he stayed focused and determined, completing his training on time and earning his credentials on August 30, 2024. With ongoing support from his case

manager, he navigated the training process, built his resume, and explored job opportunities.

On September 30, 2024, Hasson passed his road test and was offered a position as a local truck driver with Frank C Alegre, earning \$25 an hour with a steady schedule and overtime opportunities. Grateful for the financial assistance from WIOA Title I, Hasson acknowledged that his hard work and persistence were key to his success. He's thrilled to have achieved his long-term goal of becoming a truck driver and is confident that this new chapter will continue to improve his life.

**3. Please include a quote from the Participant about his/her experience.**

" I am grateful for the assistance provided by WorkNet and my Case Manager, I truly acknowledge the support that I received throughout my journey in pursuit of my career goals."



# **INDIVIDUAL PARTICIPANT SUCCESS STORY**

**Participant Name:** Maya

**Participant's City:** Manteca

	<b>Before Participation</b>	<b>After Participation</b>
<b>Industry/Sector</b>	Retail	Walgreens - Manteca
<b>Job Category</b>	Customer Service Associate	Stocking/Retail Associate
<b>Hourly Wage or Salary</b>	\$16.00	\$16.00

**1. What were the goals of the participant when entering the program?**

Maya entered the program with the goal of returning to the workforce after being unemployed for three months and facing challenges in finding a job. She discovered the STEP Program, which supports young people with barriers to employment by providing work experience and helping them secure permanent positions.

**2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?**

AJCC Case Manager Maricel Jines, based at the Manteca Center, assisted Maya with her enrollment in the STEP program by providing the necessary application form and a list of requirements. Case manager Maricel, along with job developer Rimple, secured a worksite for Maya at Walgreens, where she began her paid work experience through the STEP program. Maya excelled during her training, which led to her being directly hired by Walgreens after completing her required program hours. This opportunity not only helped Maya become familiar with her work environment and enhance her employability, but it also allowed her to give back to the community. Her family is thrilled that she was able to secure a job through the program.

**3. Please include a quote from the Participant about his/her experience.**

"I am very pleased with my experience at WorkNet. The staff were consistently communicative, which played a key role in my success."



# **INDIVIDUAL PARTICIPANT SUCCESS STORY**

**Participant Name:** Simon

**Participant's City:** Stockton

	<b>Before Participation</b>	<b>After Participation</b>
<b>Industry/Sector</b>	Student	Stocker/Retail Associate
<b>Job Category</b>		Retail/Warehouse
<b>Hourly Wage or Salary</b>		18.50

**1. What were the goals of the participant when entering the program?**

Before joining the Youth program at WorkNet, Simon faced significant challenges in securing employment. Although he was eager to work in an entry-level position, he struggled to find a stable job that could help cover his living expenses while he pursued his college education.

**2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?**

Simon enrolled in WorkNet and was found eligible and suitable for the Youth program. He was assigned to case manager Margarita, who provided guidance and support to help him meet the program requirements. With limited employment experience and skills, Simon needed assistance finding a job. Thanks to the support and advocacy of the WorkNet staff, he was placed at Costco through the Youth Work Experience program.

Through his determination, Simon secured a permanent position at Costco. His success story highlights the transformative impact of the WorkNet program, showcasing the bright future it offers participants. Simon's achievement at Costco has opened new opportunities for him and illustrates the power of the WIOA Youth program in helping individuals reach their goals.

**3. Please include a quote from the Participant about his/her experience.**

I would like to express my appreciation for the work experience program that has allowed me to achieve a job at Costco Wholesale. First, through your various case managers that guided me, shared advice, and answered all my questions in the beginning phases of me just starting out that led to me giving great first impressions to my employers, thank you. Second, I especially valued the updates throughout the time within the program and teaching on how to connect to companies hiring managers. It was not a full ride without putting much proactiveness and effort on my

end which I learned quickly when working with co-workers and management. Lastly, I wish the success of the future of the program as it was positive for me and for it to continue for the next group of people to have a successful career/job.

Thank you once again for your support.

# **INDIVIDUAL PARTICIPANT SUCCESS STORY**

**Participant Name:** Vanessa

**Participant's City:** Stockton

	<b>Before Participation</b>	<b>After Participation</b>
<b>Industry/Sector</b>	Healthcare	Healthcare
<b>Job Category</b>	CNA	Registered Nurse
<b>Hourly Wage or Salary</b>	\$16/hr.	\$56.76/hr.

**1. What were the goals of the participant when entering the program?**

Vanessa attended Delta College and was accepted into the ADN Nursing program. She was referred to WorkNet to receive supportive services for her training. Vanessa was working as a Certified Nursing Assistant, and was only earning minimum wage. Her goal was to complete the nursing program, obtain her RN license, and find employment as a Registered Nurse.

**2. Describe how the AJCC center helped the participant achieve his/her goals. What programs did the participant use? How has this improved the lives of the participant and his/her family?**

Earning only minimum wage, Vanessa couldn't afford the costs of the items needed for her nursing training. With the help of AJCC case manager Estrella Perez-Zuniga, she received supportive services, including textbooks, uniforms, tools, and exam and license fees. This assistance allowed her to afford the program by covering the necessary materials. With the WorkNet program's support, Vanessa successfully completed her nursing training, obtained her RN license, and secured permanent employment as a Registered Nurse, earning \$56.76 an hour. She is now able to support herself and her family.

**3. Please include a quote from the Participant about his/her experience.**

"This journey was a leap of growth, with every lesson being a steppingstone toward my future. Thank you, Estrella, and WorkNet for helping me complete my training, and find fulfilling employment"

**INFORMATION ITEM #3**

**SAN JOAQUIN COUNTY LABOR MARKET INFORMATION SNAPSHOT**

DATE: October 23, 2024 INFORMATION ITEM: 3  
TO: Workforce Development Board  
FROM: Patricia Virgen, Executive Director  
SUBJECT: SAN JOAQUIN COUNTY LABOR MARKET INFORMATION SNAPSHOT

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I. SUMMARY: The following is a summary of the information item.

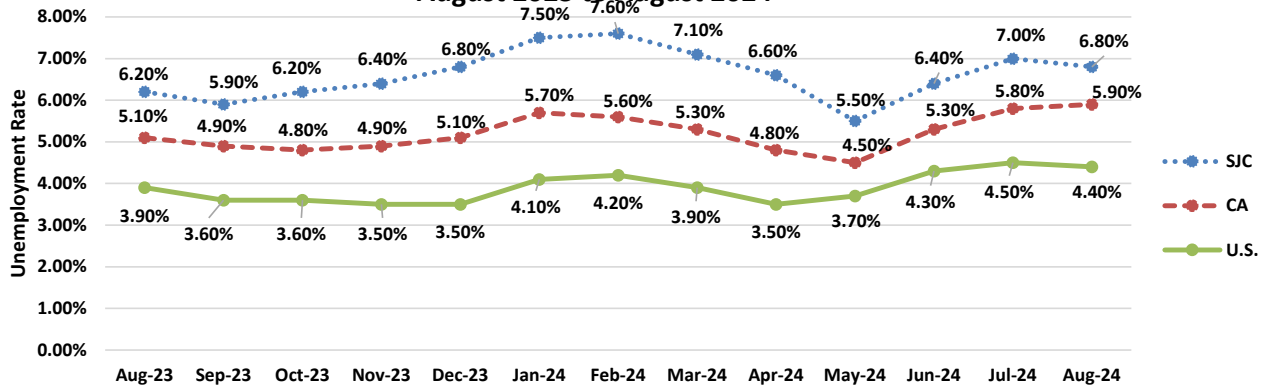
Attached, you will find the San Joaquin County (SJC) labor market review. The Snapshot has been developed by Employment and Economic Development Department (EEDD) staff for the San Joaquin County Workforce Development Board to combine four separate reports provided by the California Employment Development Department (EDD).

The first chart details the Unemployment Rate of San Joaquin County, California, and the United States for a one-year look-back period starting one month prior. The second chart details the Unemployment Rate of San Joaquin County down to the sub-county areas – cities and other Census Designated Places (CDPs). The third chart details San Joaquin County as part of the San Joaquin Valley and Associated Counties Regional Planning Unit (RPU). The RPU is comprised of all counties in the San Joaquin Valley and is one of 14 RPUs designated by the State. Page two of the SJC Snapshot details the Labor Force and Industrial Employment in San Joaquin County and provides data for three months prior and uses the benchmark from March 2022 as established by EDD.

## A San Joaquin County Labor Market Review - Aug 2024

Welcome to the San Joaquin County Labor Market Review. The snapshot provides a quick review of labor market information in San Joaquin County for the previous month, the most up-to-date information provided by the California Employment Development Department (EDD). The data and information is provided by the California EDD Labor Market Information Division (LMID). For more information please call (916) 262-2162 or visit the LMID website at <https://www.labormarketinfo.edd.ca.gov/>.

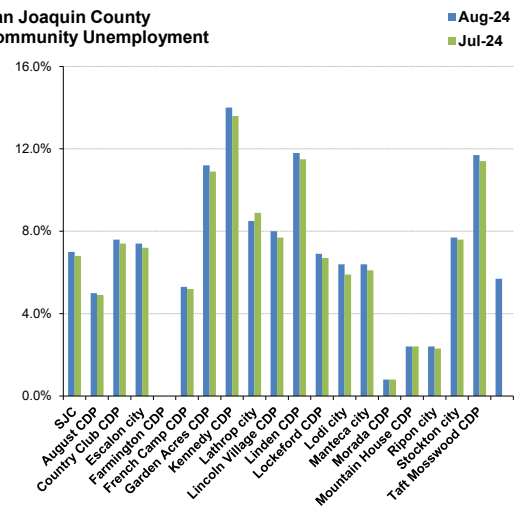
### San Joaquin County, California, and the United States Unemployment Rates August 2023 to August 2024



### Sub County average unemployment rates for the county, cities, and municipalities.

Area Name	Labor Force	Employment	Unemployment	
			Number	Rate
<b>San Joaquin County</b>	<b>356,200</b>	<b>332,000</b>	<b>24,200</b>	<b>6.8%</b>
August CDP	3,800	3,600	200	4.9%
Country Club CDP	4,600	4,200	300	7.4%
Escalon city	3,500	3,300	300	7.2%
Farmington CDP	100	100	0	0.0%
French Camp CDP	1,100	1,000	100	5.2%
Garden Acres CDP	4,800	4,300	500	10.9%
Kennedy CDP	1,100	900	100	13.6%
Lathrop city	11,000	10,100	1,000	8.9%
Lincoln Village CDP	1,400	1,300	100	7.7%
Linden CDP	900	800	100	11.5%
Lockeford CDP	1,900	1,800	100	6.7%
Lodi city	32,300	30,400	1,900	5.9%
Manteca city	42,000	39,400	2,600	6.1%
Morada CDP	1,700	1,700	0	0.8%
Mountain House CDP	10,500	10,200	200	2.4%
Ripon city	8,200	8,000	200	2.3%
Stockton city	139,900	129,300	10,600	7.6%
Taft Mosswood CDP	600	500	100	11.4%
Tracy city	48,700	46,000	2,700	5.5%

San Joaquin County Community Unemployment

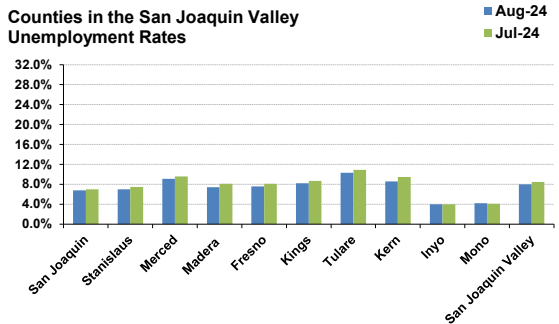


\*CDP - Census Designated Place

### Counties in the San Joaquin Valley Quick Look

County	Rank	Labor Force	Employed	Unemployed	Rate
<b>San Joaquin</b>	<b>45</b>	<b>356,200</b>	<b>332,000</b>	<b>24,200</b>	<b>6.8%</b>
Stanislaus	47	250,900	233,300	17,600	7.0%
Merced	55	121,300	110,300	11,100	9.1%
Madera	50	67,500	62,500	5,000	7.4%
Fresno	51	463,300	427,900	35,400	7.6%
Kings	53	59,100	54,300	4,800	8.2%
Tulare	57	216,500	194,200	22,300	10.3%
Kern	54	401,100	366,400	34,700	8.6%
Inyo	1	8,900	8,540	360	4.0%
Mono	4	9,300	8,910	390	4.2%
San Joaquin Valley		1,954,100	1,798,350	155,850	8.0%

Counties in the San Joaquin Valley Unemployment Rates



San Joaquin County is part of the San Joaquin Valley and Associated Counties Regional Planning Unit (RPU) comprised of all counties in the San Joaquin Valley. Above is a comparison of all counties in the RPU. This WIOA Title I-financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

# SJC LMI Snapshot

Aug 2024  
 March 2022 Benchmark

Labor Force and Industrial Employment	Aug 23	Jun 24	Jul 24	Aug 24	Percent Change	
			Revised	Prelim	Month	Year
<i>*Data not seasonally adjusted</i>						
Civilian Labor Force (1)	348,800	349,200	353,500	356,200	0.8%	2.1%
Civilian Employment	326,600	326,800	328,900	332,000	0.9%	1.7%
Civilian Unemployment	22,100	22,400	24,600	24,200	-1.6%	9.5%
Civilian Unemployment Rate	6.3%	6.4%	7.0%	6.8%		
(CA Unemployment Rate)	5.2%	5.3%	5.8%	5.9%		
(U.S. Unemployment Rate)	3.9%	4.3%	4.5%	4.4%		
Total Wage and Salary (2)	290,900	299,900	298,200	301,500	1.1%	3.6%
Total Farm	14,800	18,000	14,800	14,800	0.0%	0.0%
Total Nonfarm	276,100	281,900	283,400	286,700	1.2%	3.8%
Total Private	233,400	235,000	235,900	236,900	0.4%	1.5%
Goods Producing	38,600	37,600	37,800	38,100	0.8%	-1.3%
Mining, Logging and Construction	14,300	14,100	14,300	14,400	0.7%	0.7%
Mining and Logging	0	0	0	0	#DIV/0!	#DIV/0!
Construction	14,300	14,100	14,300	14,400	0.7%	0.7%
Specialty Trade Contractors	9,900	9,600	9,700	9,800	1.0%	-1.0%
Manufacturing	24,300	23,500	23,500	23,700	0.9%	-2.5%
Durable Goods	11,500	11,300	11,000	11,000	0.0%	-4.3%
Non-Durable Goods	12,800	12,200	12,500	12,700	1.6%	-0.8%
Food Manufacturing	6,800	6,300	6,600	6,800	3.0%	0.0%
Service-Providing	237,500	244,300	245,600	248,600	1.2%	4.7%
Private Service Providing	194,800	197,400	198,100	198,800	0.4%	2.1%
Trade, Transportation, and Utilities	86,000	85,800	86,000	86,400	0.5%	0.5%
Wholesale Trade	12,500	12,500	12,500	12,400	-0.8%	-0.8%
Retail Trade	27,100	27,000	27,100	27,300	0.7%	0.7%
General Merchandise Retailers	6,800	6,700	6,800	6,900	1.5%	1.5%
Department Stores	1,400	1,300	1,300	1,400	7.7%	0.0%
Clothing, Clothing Accessories, Shoe, and Jewelry Retailers	1,800	1,800	1,800	1,800	0.0%	0.0%
Transportation, Warehousing, and Utilities	46,400	46,300	46,400	46,700	0.6%	0.6%
Transportation and Warehousing	44,600	44,100	44,400	44,600	0.5%	0.0%
Truck Transportation	9,000	8,700	8,800	8,900	1.1%	-1.1%
Warehousing and Storage	27,800	27,100	27,300	27,400	0.4%	-1.4%
Information	1,100	1,000	1,000	1,000	0.0%	-9.1%
Financial Activities	8,000	8,000	8,000	8,000	0.0%	0.0%
Finance and Insurance	4,200	4,200	4,200	4,200	0.0%	0.0%
Credit Intermediation and Related Activities including Monetary A	1,500	1,500	1,500	1,500	0.0%	0.0%
Professional and Business Services	23,900	23,900	24,300	24,300	0.0%	1.7%
Administrative and Support and Waste and Remediation Services	15,600	15,900	16,000	16,200	1.3%	3.8%
Private Education and Health Services	42,300	44,800	44,900	45,300	0.9%	7.1%
Private Educational Services	4,100	4,600	4,500	4,500	0.0%	9.8%
Health Care and Social Assistance	38,200	40,200	40,400	40,800	1.0%	6.8%
Leisure and Hospitality	25,100	25,600	25,600	25,500	-0.4%	1.6%
Arts, Entertainment, and Recreation	2,700	2,800	2,800	2,800	0.0%	3.7%
Accommodation and Food Services	22,400	22,800	22,800	22,700	-0.4%	1.3%
Food Services and Drinking Places	20,400	20,600	20,600	20,600	0.0%	1.0%
Other Services	8,400	8,300	8,300	8,300	0.0%	-1.2%
Government	42,700	46,900	47,500	49,800	4.8%	16.6%
Federal Government	2,900	3,000	3,000	3,000	0.0%	3.4%
Federal Government excluding Department of Defense	1,700	1,800	1,800	1,800	0.0%	5.9%
Department of Defense	1,200	1,200	1,200	1,200	0.0%	0.0%
Total State and Local Government	39,800	43,900	44,500	46,800	5.2%	17.6%
State Government	5,000	5,200	5,200	5,200	0.0%	4.0%
Local Government	34,800	38,700	39,300	41,600	5.9%	19.5%
Local Government Educational Services	21,700	24,700	25,300	27,500	8.7%	26.7%
Local Government excluding Education	13,100	14,000	14,000	14,100	0.7%	7.6%
County Government	7,700	8,200	8,200	8,300	1.2%	7.8%
City Government	3,700	3,900	4,000	4,000	0.0%	8.1%
Special Districts plus Tribes	1,700	1,900	1,800	1,800	0.0%	5.9%
	0	0	0	0	#DIV/0!	#DIV/0!

(1) Civilian labor force data are by place of residence; include self-employed individuals, unpaid family workers, household domestic workers, & workers on strike. Data may not add due to rounding. The unemployment rate is calculated using unrounded data.

(2) Industry employment is by place of work; excludes self-employed individuals, unpaid family workers, household domestic workers, & workers on strike. Data may not add due to rounding.



## **DIRECTOR'S REPORT**

## **BOARD MEMBER QUESTIONS AND COMMENTS**